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## BREAK SERVICE

Continental Breakfast (Beginning at 7:45 am)  
Coffee (Regular and Decaf)  
Soft Drinks  
Afternoon Snacks

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## BUFFET LUNCH MENU

### Salads:

Caesar Salad  
Waldorf Salad

### Entrees:

Barbeque Chicken  
Three Cheese Ziti

### Sides:

Roasted Potatoes  
Buttered Corn  
Broccoli and Cheese Casserole  
Rolls

### Dessert:

Dessert Du Jour

### Beverages:

Iced Tea, Iced Water, and Coffee

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## REGISTRATION

Registration fee: \$50.00  
(Includes continental breakfast and lunch)

Registration Deadline: April 15, 2008

Further registration details can be found on  
the OSC website at [www.ncosc.net](http://www.ncosc.net)



North Carolina  
Office of the State Controller

### Location

3512 Bush Street  
Raleigh, NC 27609-7509

### Mailing Address

1410 Mail Service Center  
Raleigh, NC 27699-1410

### Website

[www.ncosc.net](http://www.ncosc.net)

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## OFFICE OF THE STATE CONTROLLER

E-COMMERCE  
CONFERENCE - 2008

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April 23, 2008



The McKimmon  
Conference & Training Center  
N.C. State University

1101 Gorman Street  
Raleigh, NC 27606  
919-515-2277

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## Course Overview

### **Objective:**

To provide information on the Office of the State Controller's (OSC) Statewide Electronic Commerce Program (SECP). Participants will learn how to better utilize services offered through the SECP and learn about new services being considered. Relevant issues pertaining to Electronic Funds Transfer (EFT) and merchant card processing will be discussed. The various vendors supporting the SECP will participate. Focus will be on assisting agencies in identifying how they can more fully participate in E-commerce, for both disbursement and collection of funds.

### **Content:**

- Basics of EFT and merchant cards
- E-commerce policies and website
- Common payment service
- PCI data security
- Reconciliation tools
- State Treasurer update
- Emerging technology
- Merchant card update
- Success stories

### **Vendors:**

- American Express
- SunTrust Merchant Services
- Wachovia Bank
- Discover

### **CPE Credit:**

7 hours

### **Teaching Method:**

Lecture

### **Prerequisites:**

Employed by state agency, university, community college or current participant

### **Advance Preparation:**

None

### **Course Level:**

Introductory

## AGENDA

### **8:10-8:15..... Call to Order**

David C. Reavis  
OSC E-Commerce Manager

### **8:15-8:20 ..... Opening Remarks**

Robert L. Powell  
State Controller

### **8:20-9:35 ..... Electronic Commerce Task Force**

Gwen A. Canady  
Chief Deputy State Controller

David C. Reavis  
OSC E-Commerce Manager

### **9:35-9:50 ..... Common Payment Service**

John Paschal, CPS Manager  
Office of Information Technology Services

### **9:50-10:10..... PCI Data Security**

Amber Young  
OSC Central Compliance Manager

Luke Harris  
OSC Central Compliance

### **10:10-10:30 ..... Break**

### **10:30-12:00 ... Electronic Funds Transfer**

Howard Forman  
Wachovia Bank

### **12:00-1:00..... Lunch**

## AGENDA (cont.)

### **1:00-1:05..... Call to Order**

David C. Reavis  
OSC E-Commerce Manager

### **1:05-1:20..... State Treasurer Update**

Pam Wortham  
Deputy State Treasurer

### **1:20-1:35..... American Express Card**

Ritu Clementi  
American Express

### **1:35-2:15..... Emerging Technology**

David McNally  
SunTrust Merchant Services

### **2:15-2:40 ..... Merchant Card Update**

Susan Peek  
SunTrust Merchant Services

### **2:40-2:55 ..... Discover Card**

Cori Donaldson  
Discover

### **2:55-3:15 ..... Break**

### **3:15-3:30 ..... Reconciliation Tools**

Amber Young  
OSC Central Compliance Manager

### **3:30-3:40 ..... Payroll Direct Deposit**

Wendy Griffin  
OSC BEACON

### **3:40-4:00 ..... Agency Success Stories**

Heidi Kozolowski  
NCSU  
NCDOR Representative

### **4:00-4:30 ..... Vendor Exhibits**