

Merchant Cards Fees State of North Carolina

This schedule applies to merchant card services acquired through the North Carolina Office of the State Controller, pursuant to the Master Services Agreement (MSA) with SunTrust Merchant Services, LLC (STMS), dated August 1, 2006.

There are several categories of fees:

- Vendor levied fees (levied by STMS)
 - Processing Fees
 - Equipment Fees
- Pass-through Fees
 - Interchange, Assessment, and Access fees (levied by Visa and MasterCard)
 - Switch Fees (levied by Online Debit card networks)
- Common Payment Service Gateway fees (levied by ITS)
- Yahoo! Store Hosting Fees (levied by Yahoo Small Business)
- Proprietary Card Discount Fees (levied by American Express / Discover)

Vendor Levied Fees	Levied by STMS
Description	Cost
Credit Card Transactions	\$.04 each
Debit Card Transactions (w/PIN)	\$.04 each
Proprietary Card Transactions	\$.04 each
Address Verification	\$.02 each
Chargeback	\$9.75 each
Voice and VRU Authorization	\$.25 each
Equipment Fees (POS Terminals)	See Equipment Schedule http://www.osc.nc.gov/EPP/Equipment_Fees.pdf
Supplies	No charge
Shipping Expenses for supplies	Actual Cost
First Data Global Gateway (API/Virtual Terminal) Formerly YourPay.com	\$200 startup, plus \$.02 per transaction
PayPoint.Com Gateway	Refer to STMS Amendment No. 2 – PayPoint Gateway

Pass-through Fees	Levied by Card Associations and Networks
Description	Cost
Interchange Fees	Based on type of capture (i.e., swiped or keyed), “merchant category code” assigned to agency (MCC), and type of card presented (e.g., rewards card, corporate card, etc.) Percentage of amount, plus a flat fee per transaction. Refer to Schedule C link below.
Assessment Fees	Visa = .0925% per transaction MasterCard = .0950% per transaction
Access Fees (Increased April '09-\$.0075)	Per transaction - \$.021 for MasterCard and \$.022 for Visa
Switch Fees (PIN Debit Cards)	Refer to applicable PIN Debit Interchange and Switch Fees Schedule (e.g., NYCE, Pulse, Interlink, Star, etc) Refer to Schedule C link below. (Caps removed April '09)
Refer to STMS Schedule C for current Interchange and Switch Fees: http://www.osc.nc.gov/SECP/ScheduleC-VisaandMasterCardIQD.pdf	

Common Payment Service Fees	Levied by ITS
Description	Cost
Transaction Fees	\$.35 per transaction (Effective April 2008) (Previously \$.41) Applies to participants utilizing the State’s gateway service. Billed to agency on ITS monthly invoice. Enterprise Solutions Services Billing rates: http://www.its.state.nc.us/About/Rates/Current/ES.pdf

Yahoo! Store Fees	Levied by Yahoo Merchant Solutions
Description	Cost
Hosting Fees	Refer to Yahoo! Merchant Services Pricing Schedule at http://smallbusiness.yahoo.com/ecommerce/plans.php

American Express Fees	Levied by American Express
Description	Cost
Discount Rate – Amex Cards	2.15%
Discount Rate – Prepaid Cards	1.80%
Note: Two-day settlement of funds. Received directly from American Express, not from STMS.	
Refer to Schedule B of Agreement: http://www.osc.nc.gov/SECP/NC-AMEX_Master_CAA-Final.pdf	

Discover Network Fees	Levied by Discover Network
Description	Cost
Credit Card Sales & Premium Cards	1.60%
Prepaid Cards & Debit Cards	1.60% x 80% (1.28%)
Commercial Card Sales	1.60% x 130% (2.08%)
Submission Fees apply in certain cases (i.e., For Internet transactions, if AVS not utilized, add \$.50)	
Note: Two-day settlement of funds. Received directly from Discover Network, not from STMS.	
Refer to Exhibit B of Agreement: http://www.osc.nc.gov/SECP/discover/Exhibit-B-Payment_Terms_NC_and_DFS_02.01.08.pdf	

Online Reporting Systems	
Description	Comment
MyClientLine	No fees. Provided by First Data Corp.
Amex Online Merchant Services	No fees. Provided by American Express
Discover Network Merchant Center	No fees. Provided by Discover Network
Wachovia Connection	No fees. Provided by Wachovia (Paid by DST)
Core Banking System	No fees. Provided by DST
Cash Management Control System	No fees. Provided by OSC
TrustKeeper Validation Service	No fees. Provided by OSC

Typical Fees for a \$100.00 transaction – Applying Card Associations’ best government rates										
	Visa		MasterCard		Amex		Discover		PIN Debit (NYCE)*	
	Fee	Amount	Fee	Amount	Fee	Amount	Fee	Amount	Fee	Amount
Transaction		\$100.00		\$100.00		\$100.00		\$100.00		\$100.00
Interchange-%	1.43%	1.43	1.55%	1.55	2.15%	2.15	1.60%	1.60	.75%	.75
Interchange-\$	\$.05	.05	\$.10	.10	-	-	-	-	.15	.15
Assessment-%	.0925%	.09	.0950%	.10	-	-	-	-	-	-
Access Fee-\$	\$.022	.02	\$.021	.02	-	-	-	-	-	-
Switch Fee-\$	-	-	-	-	-	-	-	-	\$.0425	.04
STMS-\$	\$.04	.04	\$.04	.04	\$.04	.04	\$.04	.04	\$.04	.04
Total Fee		\$1.63		\$1.81		\$2.19		\$1.64		\$0.98

* Fees for PIN Debits for Pulse, Interlink, Star, etc slightly different than NYCE. Caps removed April 2009.

Typical Fees for a \$500.00 transaction – Applying Card Associations’ best government rates										
	Visa		MasterCard		Amex		Discover		PIN Debit (NYCE)	
	Fee	Amount	Fee	Amount	Fee	Amount	Fee	Amount	Fee	Amount
Transaction		\$500.00		\$500.00		\$500.00		\$500.00		\$500.00
Interchange-%	1.43%	7.15	1.55%	7.75	2.15%	10.75	1.60%	8.00	.75%	3.75
Interchange-\$	\$.05	.05	\$.10	.10	-	-	-	-	.15	.15
Assessment-%	.0925%	.46	.0950%	.48	-	-	-	-	-	-
Access Fee-\$	\$.022	.02	\$.021	.02	-	-	-	-	-	-
Switch Fee-\$	-	-	-	-	-	-	-	-	\$.0425	.04
STMS-\$	\$.04	.04	\$.04	.04	\$.04	.04	\$.04	.04	\$.04	.04
Total Fee		\$7.72		\$8.39		\$10.79		\$8.04		\$3.98

* Fees for PIN Debits for Pulse, Interlink, Star, etc slightly different than NYCE. Caps removed April 2009.