



OSC HR/Payroll Change Control Board

Wednesday, November 4th , 2009



Agenda

Agenda Item	Speaker(s)	Duration
Management Update & Agency Metrics Review	Jim Dolan	15 min
7 Month Roadmap	Anita Ward	10 min
Release 2009-3 Update	Libby Williams	10 min
Position Data Screen Demo	Dana Lyle	5 min
Release 2010-1 Plan	Anita Ward/Libby Williams	30 min
BREAK		10 min
Agency Change Requests Review	Libby Williams	10 min
CCB Metrics Review	Libby Williams	5 min
Next Steps & Wrap-up	Libby Williams	10 min
Total		1 hr 45 mins



Management Update

- Release 2009-2 Highlights
- BEST Shared Services
- Agency Metrics
- Training/Education
- 2010 HR/Payroll ERP Outlook



Agency Metrics



Agency Metrics

Purpose: To provide agencies with the data to identify trends in improvements and/or declines in processing times of select transactions that impact employees pay

1. Metrics are sent out quarterly during 1st week of new quarter
2. Sent to Agency Head, HR Director, Payroll Director/Manager
3. Metrics are not posted anywhere but summaries are provided to OSBM, OSP, and OSC agency heads
4. Reports are available to show the detailed data used to generate the metrics



Agency Metrics cont.

Time to Process Separations Metric

- Separation actions processed in retro of more than 30 days can cause an overpayment to the employee
- Instructions on how to read the metric and view the details used to generate the metric can be found:

http://help.mybeacon.nc.gov/beaconhelp/BI%20Reporting/Job%20Aids/pdf_B0098_TimetoProcessSeparations_BI_Job_Aid.pdf

	Time to Process Separations Metrics	<30 Days Retro	30 - 59 Days Retro	>59 Days Retro	Total Separations
Q2'09	State of North Carolina	1,684	342	408	2,434
	% of Total Separations	69.2%	14.1%	16.8%	100.0%
Q3'09	State of North Carolina	1,677	313	284	2,274
	% of Total Separations	73.7%	13.8%	12.5%	100.0%



Agency Metrics cont.

Time to Process Position Settings Changes Metric

- Only applies to the position time settings that impact pay
- The time settings processed in retro of more than 30 days can cause an under or overpayment issue

HRP9005 Overtime Eligibility
HRP9006 Holiday Comp Eligibility
HRP9007 Night Shift Premium
HRP9008 Evening Shift Premium
HRP9009 Weekend Shift Premium
HRP9010 Holiday Premium Eligibility
HRP9011 On-Call Eligibility
HRP9012 Call-Back Eligibility
HRP9016 Extended Duty Eligibility
HRP9017 Gap Hours Eligibility

- Instructions on how to read the metric and view the details used to generate the metric can be found:

http://help.mybeacon.nc.gov/beaconhelp/BI%20Reporting/Job%20Aids/pdf_B0152_TimetoProcessChanges_BI_Job_Aid.pdf



Agency Metrics cont.

Time to Process Position Changes Metrics		<30 Days Retro	30 - 59 Days Retro	>59 Days Retro	Total Position Changes
Q2'09	State of North Carolina	1,864	366	6,887	9,117
	% of Total Position Changes	20.4%	4.0%	75.5%	100.0%
Q3'09	State of North Carolina	2,613	261	4,473	7,347
	% of Total Position Changes	35.6%	3.6%	60.9%	100.0%

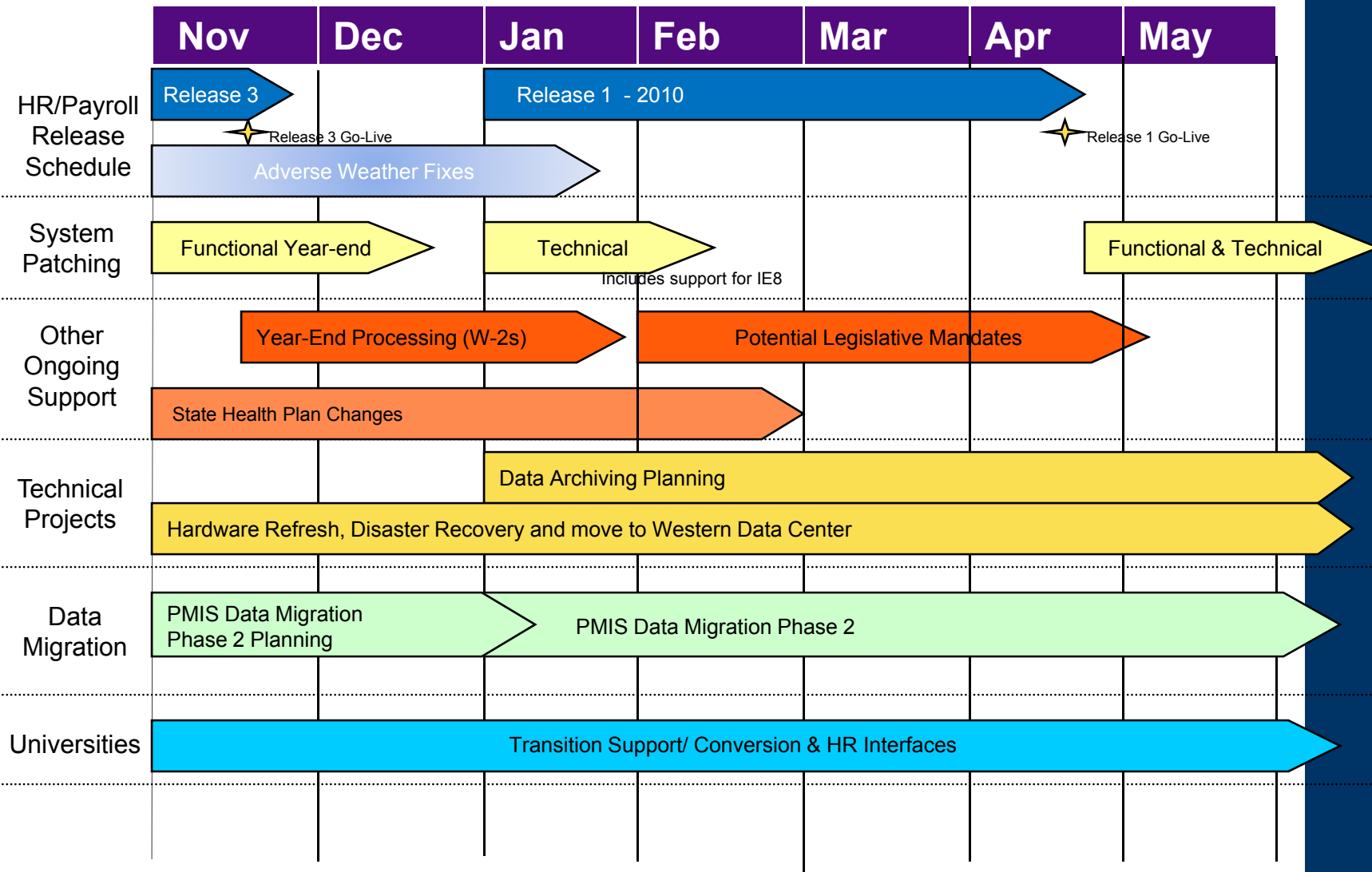
Removal of Abolished Positions from Q3 Metric		<30 Days Retro	30 - 59 Days Retro	>59 Days Retro	Total Position Changes
Q3'09	State of North Carolina	2594	243	751	3588
	% of Total Position Changes	72.30%	6.77%	20.93%	100.00%

- NOTE: time position setting changes resulting from positions that have been abolished in the quarter are included in the Q2-Q3'09 BUT will not be included in future metric results



Upcoming Projects – 7 Month Plan

11/04/2009





Adverse Weather Update

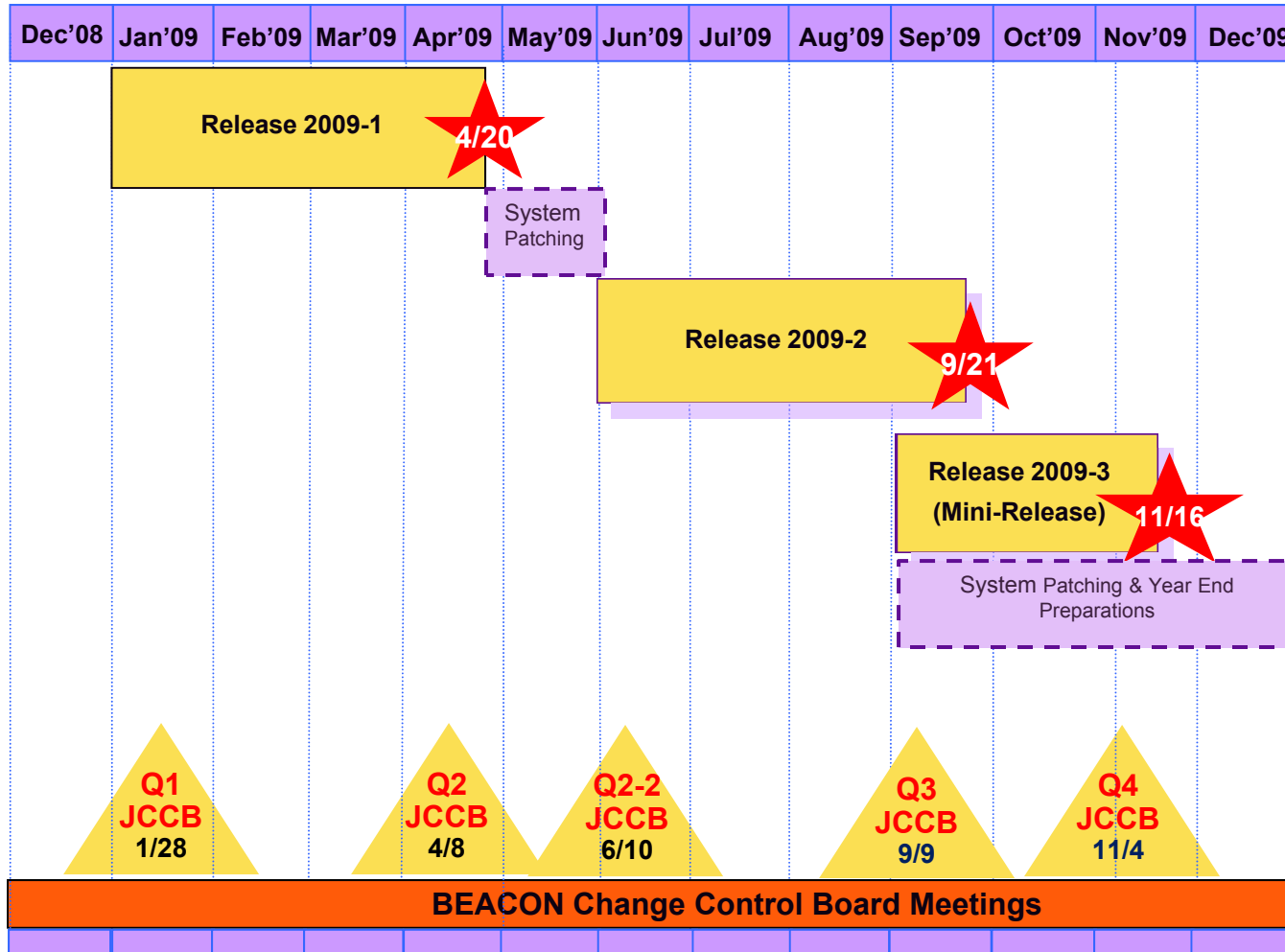
- Adverse Weather fixes are approximately 50 % complete
- Plan is to continue working hard toward an implementation before year-end.
- Implementation of the Adverse Weather fixes and clean-up of data will require careful planning and cooperation between the BEACON Support Team and Agencies
- Agencies who have followed the suggestions in the Job Aid will have an easier time correcting adverse weather data



Release 2009-3 Update



Planned Releases for 2009



NOTE:

There will be instances where bug fixes, or enhancements will go in the system on dates other than the release dates; we'll take these on a case by case basis.

JCCB = Joint Change Control Board



Release 3 – BI, Finance

Type	Deliverable	Notes
*✓	BI: Supervisor not historically accurate on <i>B0002: Actions Audit Report</i>	Report always show current supervisor not past supervisor but with this fix, it will now accurately show the supervisor for the time report date is selected
*😊	Enhanced RIF report to show 24 months of hiring priority	Legislative mandate (effective dates 7/1/09 – 6/30/11)
*✓	Current Earnings (CE) file be modified to include fields identifying all payouts made to employees upon termination or retirement from the state	For WRC: These fields should include only payout amounts

* Agency Request Submitted through CCB



Release 3 – Payroll, OM

Type	Deliverable	Notes
X	Other Bank on IT0009 Needs to have Date	Instead of setting the amount/% to zero and selecting Valid as of Future date, ex. 1/1/09; want to delimit as of future date; Delivery: TBD
✓	Position Overview Screen	New Transaction; screen will show pertinent information related to the position “at a glance”; similar to the employee data screen
✓	Enable Time Settings tabs on PPOSE	See next slide for example

PPOSE to show Time Setting Tabs



SAP

Organization and Staffing Edit Goto Settings System Help

Organization and Staffing Display

Object manager scenario: OME000

- Organizational unit
- Position
 - Free search
 - Search Term
 - Structure Search
 - Object History
- Job
- Person
- User
- Task
- Object history

Hit list

Icon	Existence	Name
		Business Officer
		Business & Information Systems Lik
		Business Systems Analyst I
		Business Services Coordinator
		Business And Technology Applic An

09/06/2009 + 3 Months

Task Assignment	Code	ID	Relationship text	Valid from	Valid to	Assigned as...	Assigned until	Percentage
Business Officer	000000000040	S 60000914		07/01/2007	Unlimited			
Business Officer	Business Off	C 31000040	Is described by	05/01/2008	Unlimited	12/01/2008	Unlimited	0.00
Business Admin4 FISC	100400000000	C 30041004	Replaces	07/01/2007	Unlimited	04/01/2008	Unlimited	

Details for Position Business Officer

Account assignment Cost distribution Address Work schedule OT Comp Time Holiday Comp Payout Job In...

Employee group/subgroup

Employee group SPA Employees Valid On 09/06/2009

Employee subgroup B1 FT S-FLSAOT Perm No periods

Work schedule

Origin Position Business Officer

Working time 40.00 Hours of weekly working time

Approval 100.00 % of Organizational unit JuvJus Admin4 Fisc

E1P (1) 100 be1pa04z OVR

Details for Position Business Officer

Basic data BASIS_S Account assignment ACCNTNG Address ADDRESS Cost distribution COSTDIST Work schedule WORKTIME Tasks TASKS OT Comp Time Z_IT9...

Employee group/subgroup

Employee group SPA Employees Valid On 09/06/2009

Employee subgroup A1 FT N-FLSAOT Perm No periods

Work schedule

Origin Position Business Officer

Working time 40.00 Hours of weekly working time

Approval 100.00 % of Organizational unit JJ PRGEAST CENTAREA



Release 3 – Time

Type	Deliverable	Notes
✓	New Calendar for 10/11 month employees	Another calendar is needed for those who differ from the normal state Veteran's Day Holiday (must be completed before holiday)
✓	Exclude temps from normal accruals	Specifically for NC Community College
✓	Sync Vacation & Sick Accrual Rules	Employees in certain employee subgroups might accrue sick but not vacation because accrual rules are not synchronized
✓	Adjust Work Week Feature	default an employees work week on infotype 7



Release 3 – Internal Enhancements

Type	Deliverable
✓	Ineligible Flat amts being deducted
✓	BI Administration Cockpit – Monitoring
✓	More ORBIT changes
✓	Need to change 3rd party remittance
✓	Create program to delimit security roles



New Functionality Demo

Position Overview Screen



Position Overview Screen

- Transaction: **ZPOS**
- Security Access will be given to:
 - HR Master Data Maintainer
 - OM Position Maintainer
 - Display HR Director



ZPOS – Position Overview Screen

Provides an overview of position data

Position Data:

- Vacant, Multiple Holders, Posted, Supervisor, etc.

Job Data:

- Job, Job Family & Branch, etc.

Time Data:

- OT, Shift Premium, etc.

Fund Data:

- Funding Info including splits



Sample Position Overview Screen

Position Overview

As Of:10/30/2009

Run Date:10/30/2009

Position Data

Position: 60012826-General Utility Worker
Org Unit: 20011949-Agr SF Operations Facility Maint
Holder: VACANT
Supervisor:
Business Area: 1000-Agriculture and Consumer Serv.
Pers Area: 1001-Agriculture Consumer Services
Pers Subarea: 7day Norm
EE Group: A -SPA Employees
EE Subgroup: B1-FT S-FLSAOT Perm
SOC: 49-9042-MAINTENANCE AND REPAIR WORKERS, GENERAL
County: Wake
PMIS Ref No: 3790-5110-0040-815
Emergency: No
Essential: No
Key Position: Non-Key Position
Ex Pol Making: No
Main Address: 1010 Mail Service Center
Ral , NC 27699
Supv Pos: N

Most Recent Workflow Action:10/30/2009-Reallocation Up

Job Data

Job: 30003368-General Utility Worker
Job Branch: 80000037-Building Environmental
Job Family: 90000005-Institutional Services
Pay Grade Type: 01-Graded
Pay Grade Area: 01-Annual Salaries
Pay Grade: 53
Pay Grade Level: GR
Pay Grade Range: \$22,703.00-\$31,183.00
EEO Category: 08-Service and Maintenance

Time Data

Hours/Week:	40.00		
OT Comp:	N	N	Holiday Payout: N N
Extended Duty:	N	0.00	Holiday Premium: 00%
Callback:	N	0.00	EV Premium: N 00%
On-Call:	N	0.00	WK Premium: Y 10%
Gap Hrs:	N	000	NS Premium: N 00%

Fund Data

Budgeted Salary:\$24,508.00

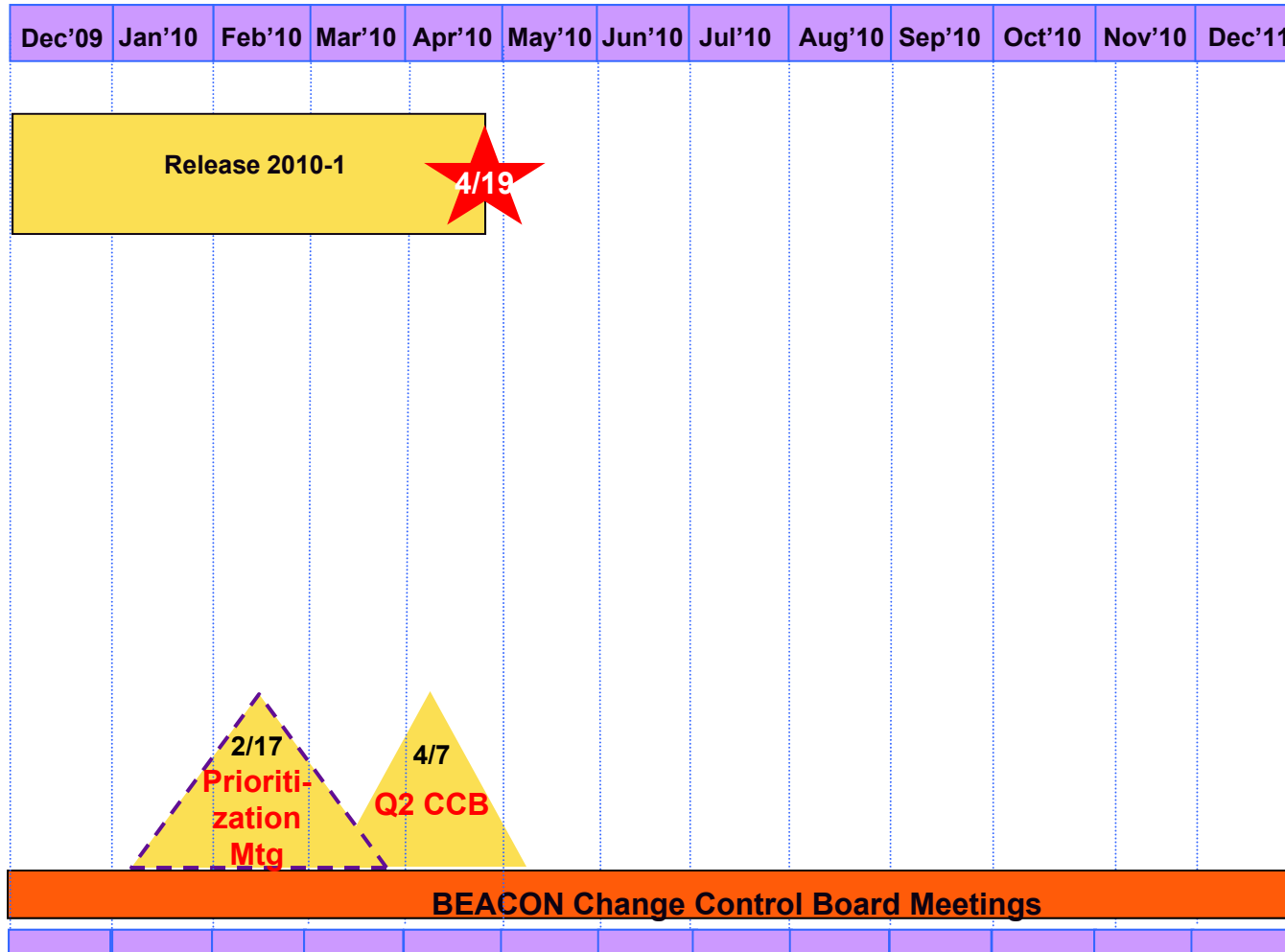
CostCenter:	Order:	NCASFinancialKey:	Fund:	Percentage
1A51100000	100000001110	1A055110	1A5110001	100.00



Release 2010-1 Plan



Planned Releases for 2010



NOTE:

Other releases for 2010 TBD

JCCB = Joint Change Control Board



Prioritization Meeting

- When: Feb. 17th 8:30-11am at 3514 Bush Street
- Purpose:
 - Prioritize existing list of agency enhancement and new functionality requests
 - Prioritized list will be used in release planning
- Process:
 - Monday, January 4th: send out list of enhancement requests and instructions for prioritization to agency change liaisons
 - Friday, January 29th: prioritized list is due back to Libby
 - Wednesday, February 17th: hold meeting with agency change liaisons to review prioritized list and get buy-off



Employee Group Definition

- **Employee Group (EG)**

- Groups employees by their type of employment (appointment type)
- Used in determining Benefits eligibility
- Used in Time and Payroll processing rules

Examples:

- A SPA Employee (subject to State Personnel Act)
- B SPA Law Enforcement (subject to State Personnel Act)
- K EPA Employees (Exempt from State Personnel Act)
- O Supplemental Staff (temporaries, pick up firefighter, National guard, contractor, etc.)



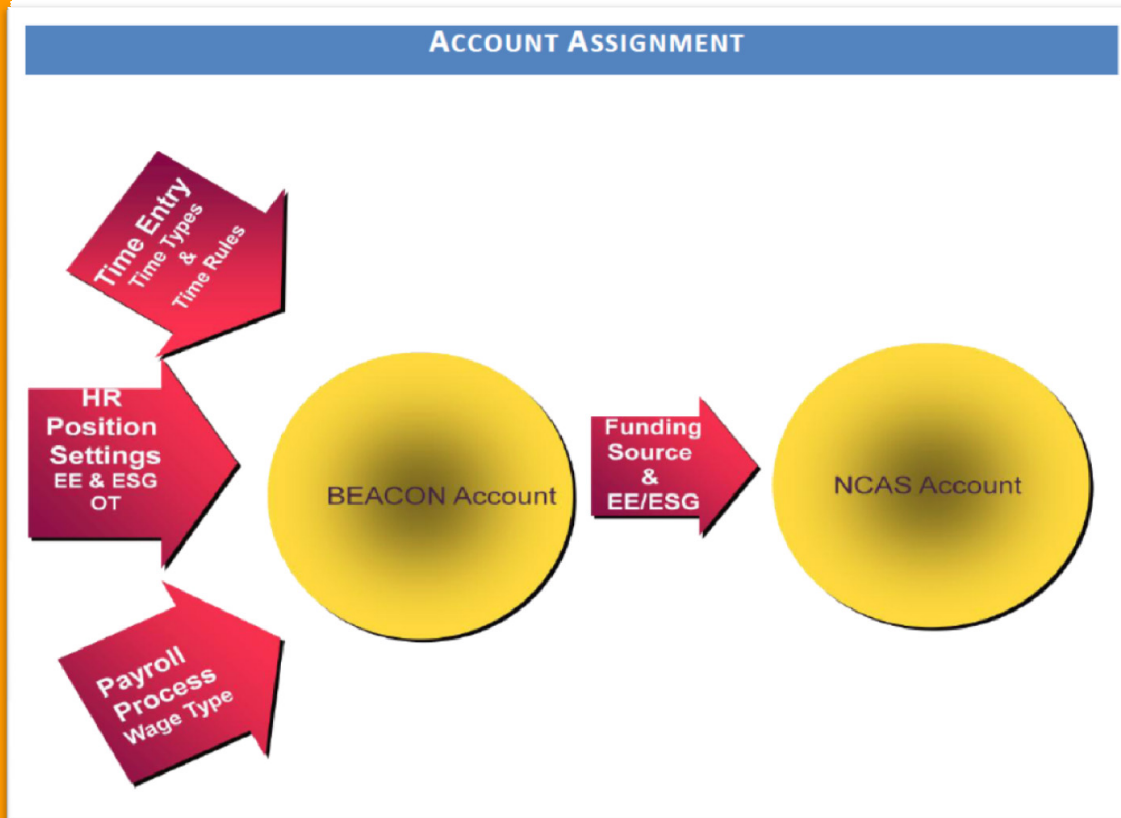
Employee Subgroup Definition

- **Employee Subgroup (ESG)**
 - Further defines employee groups for more specific Time and Payroll processing
 - Defines FLSA designation
 - Defines Full-time/Part-time status

Examples:

- A1 FTN-FLSAOT Perm (Full Time Not-(subject to) FLSA Overtime –Permanent)
- B1 FTS-FLSAOT Perm (Full time Subject (to) –FLSA Overtime –Permanent)
- Y8 PTS-FLSAOT Trne (Part-time Subject (to)-FLSA Overtime-Trainee)

EG/ESG use in Account Assignment



1. Time Types passed to payroll for processing and conversion to payroll wage types
2. Payroll Wage Types (regular wages, overtime, holiday, etc..) are populated
3. BEACON GL account is derived from the employee EG/ESG and Wage Type combination
4. NCAS Account is derived from the BEACON funding source (fund and internal order) and the employee EG/ESG



New Subgroups - Release 1, 2010

- **34 new Employee Subgroups for AOC**
 - 12 ESGs for Midpoint Staff
 - Accounting implications – Eliminate manual transfer by AOC from payroll account 531111 to 531130 in NCAS.
 - 4 ESGs – for EPA Law Enforcement Officer groupings
 - To correct setting from SPA to EPA
 - 12 ESGs for Assistant Defenders
 - Benefit rules - eliminates manual entry by BEST to move to TSERS from Judicial plan
 - 4 ESGs for Attorneys in TSERS
 - Benefit rules - get same benefits as Public Defenders but are treated like standard AOC employees in every other way
 - 2 ESGs for Court Reporting Coordinator
 - To show as exempt, unlike Court Reporters



New Subgroups - Release 1, 2010

- **4 new Employee Groups/Subgroup for School of Science and Math**
 - EPA 10M, 11M and 12M contract employees
 - These groupings only exist for SPA currently
- **1 new Employee Subgroup for Department of Transportation**
 - SPA LEO Bi-Weekly employees subject to FLSA
 - To support time processing rules regarding subject versus non-subject employees
- **1 new Employee Subgroup for OSP/Statewide**
 - Personal Services Contractors
 - New subgroup under Supplemental Staff Employee Group
 - OSBM and OSP are required annually to report to the Legislature on the use of Personal Services Contractors in state government.

Impact of Adding Employee Groups/Subgroups



- **These data values are part of the core structure and impact key processes that impact pay and accounting**
 - Time Evaluation and Processing Rules
 - Payroll Rules and Calculations
 - Benefits Eligibility Rules
 - Account Mapping Rules
- **Changes will require extensive testing to ensure that processing of new ESGs work properly and no adverse impact on existing processing**
 - All transactions, processing and interfaces must be thoroughly tested



Process for Requesting new EG or ESG

- **Submit CCB Enhancement Request on or before 11/12/09 specifying how the requested group or subgroup is needed to support:**
 - Time Evaluation and Processing Rules
 - Payroll Rules and Calculations
 - Benefits Eligibility Rules
 - Account Mapping Rules
- **Specify business impact and current workaround, if any**
- **Employee Groups or Subgroups are not added as a convenience in HR reporting (unless legislatively mandated)**



Agency Change Requests Review

Submissions for Q3 and Q4



“Accept / Decline” criteria

- Configuration vs. customization
- Feasibility of workaround
- Segregation of duties
- Complexity of solution
- Policy change req'd



“Accepted” Requests

Agency	Fcn Area	Request
WRC	Time	MSS functionality to see the date Comp time was earned and the date that it will expire (be paid out).
OSP	OM	Replace the definition for a Key Position with the following: A position that requires specialized knowledge that is unique within the organization. The specialized knowledge is essential for the organization to meet the goals and objectives that are linked to its mission or statutory requirements. The loss of an employee in a key position would lead to immediate difficulties in getting the work accomplished.
WRC	Finance	Modify Current Earnings (CE) to include fields identifying all payouts made to employees upon termination or retirement from the state. These payouts can include, annual leave, bonus leave, and holiday leave; These fields should include only payout amounts. These fields should NOT include leave amounts and bonus leave amounts that were taken by the employee before their separation date
DCR	OM	Extend limit of 16 lines of text for each section on the job vacancy (Description of Work; Knowledge; Skills & Abilities, How to Apply) or put a stop to the at 16 lines so that user knows that limit has been hit
DCR	PA	Want current PA and OM work flow reports to include personnel number of person who entered the action.
Agr	BI	Add “Initiator” and “Approver” as a free characteristic to B0002
DHHS	Time	Request to view Quota Balance Overview for multiple EE's and select the time frame
DHHS	PA	Proper and unique identification of contractor employees and positions in BEACON.
DOA	DEV	State Parking is planning to bid and install a new parking software program to management employee and department parking accounts, including interface/file transfer of employee parking deductions and refunds. Need interface to into BEACON.



“Accepted” Requests cont.

Agency	Fcn Area	Request
OSP	Func	This request is to begin a monthly feed of requested data from the BEACON HR/Payroll System into the OSP NC WORKS application.
DOJ	PY	We need the ability in BEACON to implement deductions to staff members that commute from their home to their duty stations. DOJ does not use vehicles from the DOA Motor Fleet but purchase cars out of our budget; therefore we can not use the existing code in the BEACON system.
AOC	PA	The purpose of this CCB is to request that Master Data Maintainers have display authorization for deleted infotypes. This would be something similar to S_AHR_61016380.
AOC	PY	The purpose of this CCB is to request that retirement contributions be 1) determined by the effective date of the IT0169 and 2) that each paycheck allow for contribution to multiple systems.
AOC	OM	Show Dual Employment Use of Position; show position as occupied thru PO13, PPOSE, and BI reports
DOT	PA	We need an additional EE Subgroup for the EE Group Q: Q SPA LEO Bi-Weekly A1 FT N-FLSAOT Perm Full-Time, Not-Subject to FLSA Overtime, Permanent

“Declined” Requests



Agency	Fcn Area	Request	Decision	Comments
OSBM	Finance	Agencies outside DOT that have positions paid from the highway Funds (~2500 positions) need to be coded as Highway Fund NOT General Fund as it is currently listed. The last digit tells where it comes from but the digits are incorrect.	Decline	should be a remedy ticket
OSBM	Finance	Provide written documentation of the rules/mapping for account derivation.	Decline	1) there are two job aid that explain this 2) Too difficult to for OSC to maintain a changing list
DCR	Trng	Provide an alpha cross index of the BEACON job aids and business processes	Decline	current tool does not allow this BUT there is a future redesign coming pending budget
DHHS	PA	Reinstatement transaction should prompt same screens as new hires. Currently you have to complete the transaction and then go to PA30 to complete information such as updating work schedules, changes to pay, bank information, etc.	Decline	Process/trng issue; Screens are the same for reinstatement EXCEPT for xxx.
DOC	PY	An error/warning message is needed whenever an employee changes FLSA status to prevent costly errors. We also need a way to report on exempt to subject AND subject to exempt in order to manage comp time issues. Leave buckets should automatically adjust based on policy and position settings when an employee goes from exempt to subject OR subject to exempt.	Decline	- Core user needs to empty comp time bucket to eliminate system doing an automatic payout - payout should not happen automatically because all EE time may not be entered prior to FLSA status change - There is a BI report to see appt. type changes
DOC	PY	The Remuneration Statement needs to show the current dollar amount being docked each month. It currently only shows the number of hours of Leave without Pay on the pay stub.	Decline	Available in pay_results, results_table

"TBD" Requests



Agency	Fcn Area	Request	Decision	Comments
DOJ	BI	Requesting Date of Birth on B0095-1, B0037 for RIF planning and retirement forecasting; B0035, B0033 as well. BOD is also needed for investigating EE grievance claims	TBD	OSP Decision
DOC	BI	Add SSN and Home Address to Actions by Month, Employee Separations reports	TBD	OSP Decision
DOT	BI	Request for specific reason be included with grievance reason for disciplinary action; basically add contents of the comments to the reports B0006 and B0051;	TBD	Further research needed; need to know impact on system performance;
Agr	Time	The State Fair Division of the DACS has a time and leave application called Timeforce. This application has the capability to export employees' time and leave data into a specified format. State Fair would like to export this data, to be imported into Beacon so it doesn't have to be rekeyed	TBD	Need to understand more of the req'mts and makeup of the workers
AOC	Time	The purpose of this CCB is to request that a leave type be created that can be entered to cover the days of the LOA WC Reg and thereby stop the employee from coming back (maybe months later) and entering time and getting paid.	TBD	If EE's enter time, the system will NOT over or double pay them; EE does not get overpaid unless leave code has been entered;
DOC	OM	"Organizational Structure" should always be an option on all SAP reports; example: PT_ERL00 does not have this option as a button or a further selection choice.	TBD	Need specific reports; Libby to contact DOC;
CCPS	PY	This is to request a Beacon Warning Report for excessive and underpayment of total base pay.	TBD	CCPS has been contacted for more details.- 10/30/09
WRC	OM	when the position competency level is lower than the employee competency level, the market rate should be calculated on the position competency level, not the employee competency level. The incorrect market index rate is also reflected in BI reports.	TBD	OSP Decision
DOT	OM	Request a designated field for the e-mail address and fax number information to transfer to the posting, which will eliminate the use of the valuable space designated to describe the job.	TBD	All or nothing, need agencies to decide. Simple config change.

Position Vacancy System Change Request



- Currently email and fax number are not automatically put on the vacancy request based on the contact information in the BEACON system
 - Data used to be on vacancy posting but feedback was to take it off since it would show up “blank” if no data was loaded into BEACON for the contact
 - Core user must manually type information on the “How to Apply” Screen
 - “How to Apply” screen limited to 16 lines

How to Apply:

All applicants must submit a State Application for Employment (PD-107) to the contact person at the Human Resources Office indicated on the vacancy announcement. A separate application must be submitted for each individual position for which you are applying and must include the specific position title and position number. Resumes will not be accepted in lieu of completing a state application. Applications must be received in the appropriate Human Resources Office by 5:00 p.m. on the closing date. Applications can be mailed to the above address or faxed to 919-764-7213. Emailed applications will not be accepted. Job postings and the State application for Employment (PD-107) may be found at public libraries, local Employment Security Commissions, DHHS Human Resources Offices, or the Office of State Personnel web site at: <http://www.osp.state.nc.us/jobs/gnrlinfo.htm>

Contact Person: Laura Holloway
Contact Agency: Health Human Services
Contact Address: CRH - Human Resources
300 Veazey Road
Butner NC 27509,
Contact Phone: 919-764-7200



Position Vacancy System Change Request

Vacancy Posting Report

- We can put pull in fax and email based on the contact information
- Issue is if there is no fax number in the system for the contact listed, then the label “Contact Fax:” will still appear but the number would be blank (same goes for email)
- Need change liaisons to decide by 11/13/09

Transportation		03/06/2008
Job Vacancy Announcement Posting type - External Continuous Posting : No		
Job Family :	90000000	
Job Title :	ADMINISTRATIVE OFFICER II	
Working Title :	ADMINISTRATIVE OFFICER II	
Vacancy Number :	54215439	
Salary Grade :	70	
Salary Range :	\$ 37,074.00 - \$	59,982.00
Hiring Range :	\$ 37,074.00 - \$	50,000.00
Department :	Transportation	
Division :	DOT FINANCE/CASH MANAGEMENT & CONTRACTS	
Type of Appointment :	Perm Full-Time	
Location :		
Posting date:	03/06/2008	
Closing date:	03/20/2008	
Number of Positions:	1	
Contact Person :	IRMA ABBITT	
Contact Agency :	1501	
Contact Address :	14996 GREENSBORO NC 27415	
Contact Phone :	3363343161	
Contact Fax :	3363343637	
Description of Work	This is administrative work assisting in directing the activities of a large-scale divisional, department, or university program or in administering a specialized program or activity. Employees perform a variety of important administrative duties in developing and maintaining departmental or institutional programs. Work involves responsibility for analyzing and solving technical problems; the enforcement of laws and regulations; and frequent public contacts in promoting established programs. Work is performed under general supervision and is subject to review and evaluation through conferences, post-audits, personal inspections, written reports, and public acceptance.	
Knowledge, Skills and Abilities	Considerable knowledge of the principles and practices of public and business administration. Considerable knowledge of modern office	



CCB Metrics Review

Agency Scorecard

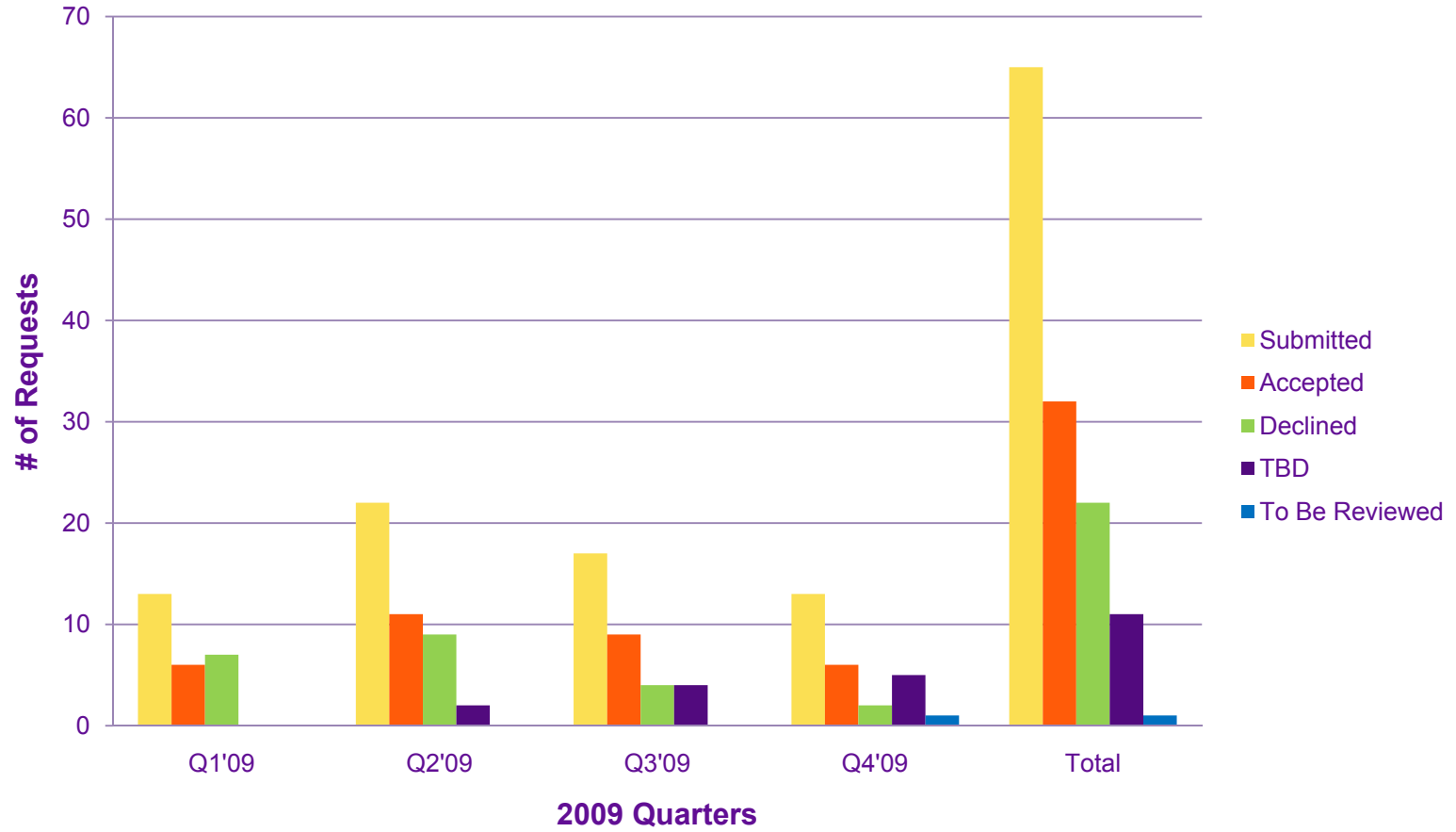


Agency	1/28/09 Kick-off Mtg	4/8/09 Q2 CCB Mtg	6/10/09 CCB Mtg	9/9/09 Q3 CCB Mtg	Attendance Rate
Agriculture	G	G	G	G	100%
AOC	G	G	G	G	100%
Auditor	Y	G	G	G	75%
CCPS	G	G	G	G	100%
Commerce	R	G	G	G	75%
Corrections	G	G	G	G	100%
DCR	G	G	G	G	100%
DENR	G	R	G	G	75%
DHHS	G	G	G	G	100%
DOA	R	R	R	R	0%
DOI	G	G	G	G	100%
DOJ	G	G	G	G	100%
DOL	G	G	G	R	75%
DOR	G	G	G	R	75%
DOT	G	G	G	G	100%
DPI	Y	G	R	G	50%
Elections	R	G	R	R	25%
ESC	G	G	R	G	75%
ITS	R	R	R	G	25%
JJDP	R	R	R	G	25%
NC Board of Cosmetics	G	G	G	G	100%
NCCCS	G	G	G	R	75%
NCEL	G	G	G	G	100%
NCSSM	G	R	G	G	75%
OAH	G	R	R	G	50%
OSBM	G	G	G	G	100%
OSC	R	G	G	G	75%
OSP	G	G	G	G	100%
SHP	G	R	R	R	25%
SOS	G	G	R	R	50%
Treasurer	Y	G	G	G	75%
WRC	G	G	R	G	75%
Total Invited	32	32	32	32	
Attended	72%	78%	69%	78%	
Not Attended	19%	22%	31%	22%	
Excused	9%	0%	0%	0%	



Request Tracking

Agency Change Requests by Quarter





Wrap Up & Next Steps



Next Steps

- Tuesday, November 10, 2009
 - Communication going out to Agency HR regarding Release 3
- Next CCB Meeting (Prioritization Meeting) Schedule
 - When: **Wednesday, February 17, 2010 at 8:30 – 11:00 am**
 - Where: BEACON Building at 3514 Bush Street
 - Agenda:
 - Review and assess prioritized list of enhancement/new functionality requests
 - Get agreement from agencies on prioritized list
- Confirm your agency's change liaison; if changes, then send updates to osc.beacon.ccb@osc.nc.gov



BEACON CCB Contacts

BEACON Change Control Contact

Libby Williams – Change Control Lead

Email – libby.williams@osc.nc.gov

Phone – 919-431-6623

Jim Tulenko – Mgmt Sponsor

Email – jim.tulenko@osc.nc.gov

Phone – 919-431-6520

Jim Dolan – Mgmt Sponsor

Email – jim.dolan@osc.nc.gov

Phone – 919-431-6511

BEACON Change Control Website:

http://www.osc.nc.gov/BEST/change_control.html

BEACON Change email address:

osc.beacon_ccb@osc.nc.gov



Questions?