



Technical Readiness Update

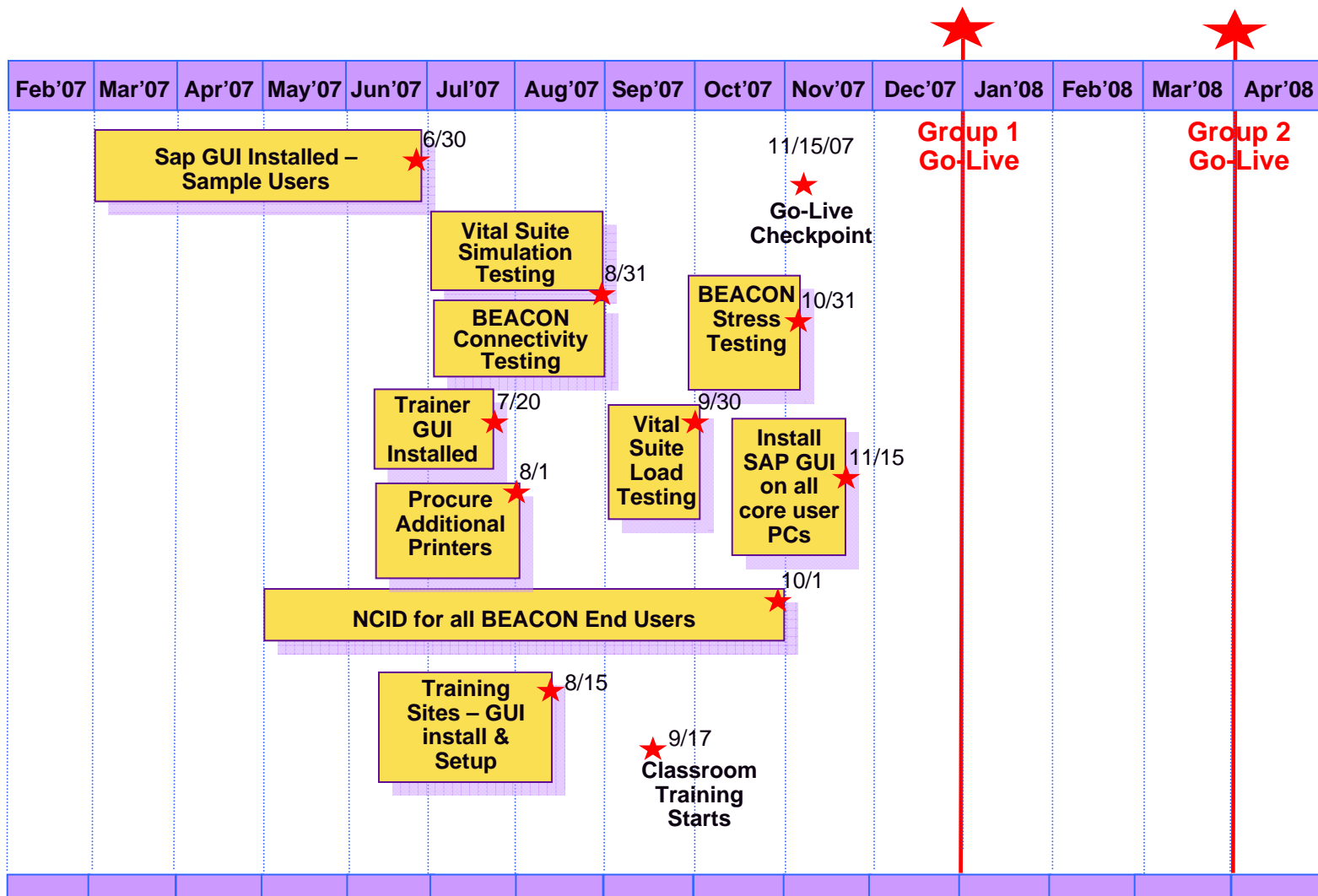
BST Technical Readiness Agents
August 15, 2007

Agenda

- Milestone Progress
- Deployment Status
- Vital Apps Testing
- Technical Update
 - GUI Installation
 - Testing and Firewalls
 - Printer Next Steps
- Training Facilities
- Next Steps

Milestone Progress

Updated Technical Readiness Tasks and Timeline



Deployment Status

Deployment Status

- Agency Scorecards to be sent next week
 - Technical Readiness Survey due Aug 16
 - All tech readiness responses will be considered in overall score
- Printer Survey Results
 - 90% of agencies expect employees to print their own remittance advice from ESS
 - Only 3 agencies reported needing to print >2000 / mo
- NCID Agency Readiness
 - NCID administrator workload during registration push
 - Make sure users have “change password” instructions
 - Limited user ability to change field values

eRoom Licensing Issues

- BEACON acquired additional licenses to meet agency eRoom demand
- Licenses are now available for every BST
- Additional licenses for Trainers, HR Directors, Payroll Officers, and CIOs

Agency	# BSTs	Subscribed
AOH	3	3
Lottery	6	4
DOJ	9	7
DENR	7	7
DOL	5	5
WRC	5	4
Agriculture	10	7
DOC	10	9
ESC	9	8
Commerce	6	3
OSBM	4	4
OSP	5	3
DOR	5	5
Sec. Of State	5	4
CCPS	10	6

Agency	# BSTs	Subscribed
NCCCS	5	3
SHP	5	3
ITS	11	4
Elections	2	1
DOT	17	7
DHHS	16	8
DCR	6	3
DOI	6	1
OSC	6	2
Treasurer	4	3
DJJDP	6	3
DPI	5	1
AOC	8	2
DOA	4	1
NC SSM	6	2

Vital Apps Testing

Technical Update

Software Installation

- GUI Installation
 - Updated installation procedures available in eRoom
- Patches
 - Patches 1&2 available in eRoom
 - Patch 3 will be made available soon (inclusive of 1&2)
- RESITE .msi files
 - Required on all Core User PCs
 - Required for ESS/MSS training and online help
 - ESS/MSS users require the .msi files to view simulations and online help documents

Firewalls, Testing, and other Tech Updates

- Firewalls
 - SAP Ports & IP addresses
 - Elluminate – Distance Learning Tool
- Connectivity Test
- Mercury Stress Testing
 - Agency support required from Friday, Oct.12 to Sunday, Oct. 21
- SAP SafeGuarding QA

Printer Next Steps

- Printer Survey Complete
- Detailed Print Testing
- Printing Strategy – Two Strategies based on number of employees
 - Agencies with 750 employees or less
 - Agencies with over 750 employees
 - Schedule meeting with CIOs and Technical Team to review options and impacts

Training Facilities

Training Room Preparation Timing

- Key Dates for site preparation:

Actions	Completion Date
Site visits	July 30
Tech walk-through - pilot sites	August 3
Tech walk-through – remaining sites	August 17
All sites ready for training	August 31

Training Room Equipment & Technical Requirements



Hardware:

- 1.0GHz Processor,
- 256Mb of Memory
- 1Gb free HD space
- 17" or 1024x758 resolution monitor

Network:

- Access to NC Network
- Ports open for access to Training System

Software:

- Microsoft Windows 2000 or higher
- Microsoft Internet Explorer 6.0 or higher
- MS PPT
- SAPGUI
- IE Settings
- MSI files

Facilities:

- Computer projection equipment
- Screen or wall space for projection
- White board / Flip chart
- Access to printer

Confirmed Training Sites (Raleigh)

Agency	Location	Rooms	PCs	Local Contact
DOT	DOT Training Center 313 Chapanoke Rd. Suite 201	2	12 ea	David Dietrich 336 326-0607
✓ CCPS	Highway Patrol Training Center Crime Control & Public Safety 3318 Old Garner Road	2	12 ea	Julia Jordan 919 662-4430
✓ DOC	Department of Correction Enterprises Office 2020 Yonkers Road	1	12	Sammy Chenese 919 838-3707
DPI	301 N. Wilmington St. Room 564	1	20	Jack Stone 919 807-3395
OSC *	3514 Bush St. Training Rooms	3	15	Shirley Patterson 919 871-6813
✓ DHHS *	Information Resource Management 695 Palmer Drive	1	10	Kimberly Miller 919 855-3002

***Pilot sites for technical walk-through**

Confirmed Training Sites (Regional)

Agency	Location	Rooms	PCs	Local Contact
✓ DOC	OPUS Training Facility Old Glenwood Rd, Marion NC 28752	2	15 ea	Sammy Chenease 919 838-3707
✓ DOC	OPUS Training Facility Hwy 29 South, Salisbury NC 28145	3	15 ea	Sammy Chenease 919 838-3707
DOT	Division 9 Right Of Way Office 1605 Westbrook Plaza Drive, Suite 201 Winston-Salem, 27103	1	13	Brook Criste 336 760-1925
DOT	DOT Highway Division 3 124 Division Drive Wilmington, NC 28401	1	12	Kimberly Butts 910 251-5724
✓ DOC	OPUS Training Facility 401 W. Belvoir Rd. , Greenville, NC 27835	2	15	Sammy Chenease 919 838-3707
DOC	Sandhills - OPUS Training Facility Hwy. 421 McCain NC 28361	3	15 ea	Sammy Chenease 919 838-3707

Note: Two additional sites at NCCCS are being evaluated and tested

Next Steps

- Execute connectivity tests
- Complete Vital Apps Testing
- Load patches and .msi files
- Schedule CIO Printing Meetings
- Complete Detailed Printing Test
- Install GUI on trainer PCs
- Install GUI on Training Room PCs (*Selected Agencies*)
- Review core user list and prepare plans for GUI installation

- **All** agencies must complete all of the technical activities by the Go-Live Check Point (Nov. 15, 2007)

Upcoming BST Technical Readiness Meetings



Status Updates	Time
Wednesday, September 19, 2007	10:00 – Noon*
Wednesday, October 17, 2007	10:00 – Noon
Wednesday, November 14, 2007	10:00 – Noon
Wednesday, December 19, 2007	10:00 – Noon

ITS Contacts

- NCID
 - **Brent Roberts**, brent.roberts@ncmail.net
 - **Richard.Southers**, richard.southers@ncmail.net
- Firewall Requests
 - **John Ahlsup**, john.ahlsup@ncmail.net
- Network Readiness – VitalSuite
 - **Beth Gracey**, beth.gracey@ncmail.net
- Desktop Consolidation
 - **Tim Pursell**, tim.pursell@ncmail.net
- ITS BEACON Contact
 - **Susan Holland**, **BEACON Services Coordinator, ITS Computing Services Division, 919-981-5333**, susan.holland@ncmail.net

BEACON HR/Payroll Project Resources

If you have any questions pertaining to BEACON HR/Payroll Project technical requirements, please contact:

- **Martin Geres**
BEACON.Tech@ncosc.net
or martin.geres@ncosc.net
Phone: 919-431-6565
- **Richard Fox**
BEACON.Tech@ncosc.net
or richard.fox@ncosc.net
Phone: 919-431-6566

Questions or comments for the BEACON Deployment Team can be sent to:

- **Teresa Shingleton**
teresa.shingleton@ncosc.net
Phone: 919-431-6535
- **Manoj Pandya**
manoj.pandya@ncosc.net
Phone: 919-431-6563

For additional information, visit the BEACON HR/Payroll website at
www.beacon.nc.gov.