



OSC HR/Payroll Change Control Board

Wednesday, April 7th , 2010

Agenda



Agenda Item	Speaker(s)	Duration
Management Update	Jim Dolan	5 min
7 Month Roadmap	Anita Ward	10 min
Release 1, 2010 Update	Libby Williams	10 min
New Functionality Coming Soon <ul style="list-style-type: none"> •BI Time Reports •Position & Employee History Reports 	Teresa Shingleton/ Mike Mason	30 min
Release 2, 2010 Plan	Libby Williams	15 min
BREAK		10 min
Update on Request for Org Unit Selection on ERP reports	Libby Williams	10 min
CCB Metrics Review	Libby Williams	5 min
Next Steps & Wrap-up	Libby Williams	10 min
Total		1 hr 45 min



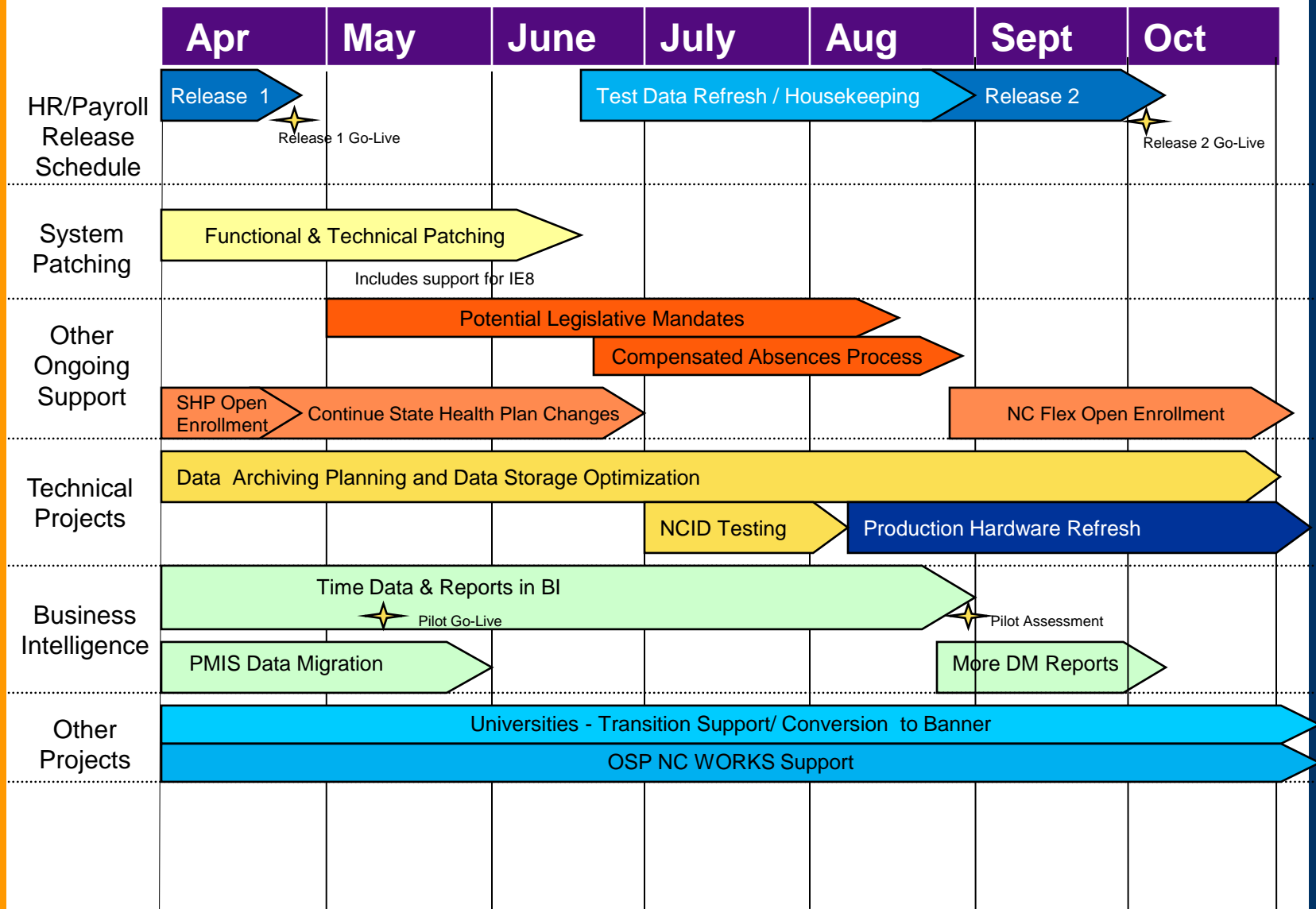
Management Update

- 2010 OSC HR/Payroll Focus
- Release 1, 2010 Highlights
- Training/Education
- Observations and Outlook



Upcoming Projects – 7 Month Plan

04/07/2010

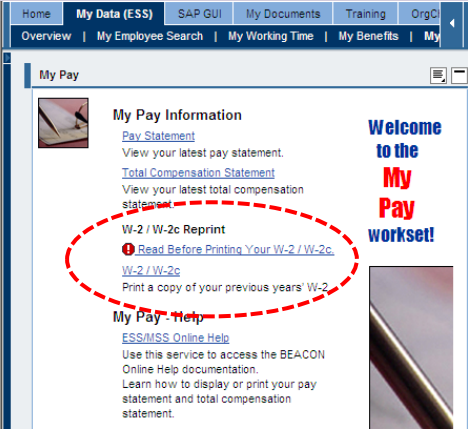




Release 1, 2010 Update

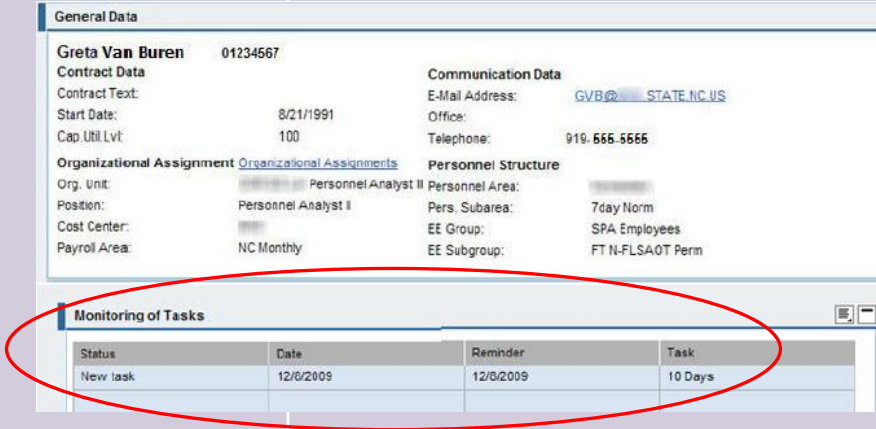


Pre-Released

Date	Deliverable	Notes
Feb	ESS W2 Reprint Capability	
Feb	Adverse Weather Fixes	
Feb	Added <i>Fax Number</i> to vacancy posting	

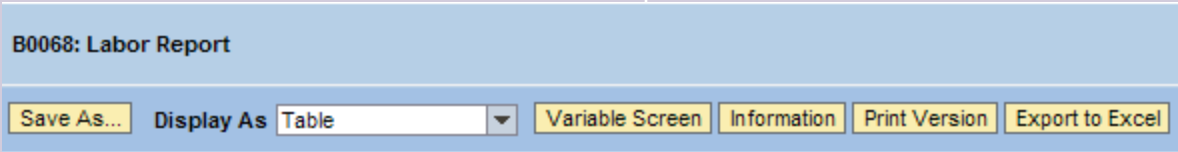


Pre-Released cont.

Date	Deliverable	Notes
Feb	Managers can view <i>Monitoring of Tasks</i> in MSS	
March	State Health Plan Changes for 2010	Added smoking attestation criteria



Release 1, 2010

	Deliverable	Notes
☺	BI: <u>Variable Screen</u> button moved from filter screen to main screen	This change will reduce steps to get to variable screen
		
✓	Employee Group, Subgroups, and Wage Types	See next slides for details



Release 1, 2010 - New Subgroups

- 48 new Employee Groups/Subgroup for School of Science and Math
 - EPA 10M, 11M and 12M contract employees
 - These groupings only exist for SPA currently
- 4 new Employee Subgroup for Department of Transportation
 - SPA LEO Bi-Weekly employees subject to FLSA
 - To support time processing rules regarding subject versus non-subject employees
- 16 new Employee Subgroups for 115C Teachers in DHHS, DOC and DJJDP
 - Correcting the designation from SPA to EPA



Release 1, 2010 - New Subgroups

- 16 new Employee Subgroups for AOC
 - 4 ESGs – for EPA Law Enforcement Officer groupings
 - To correct setting from SPA to EPA
 - 12 ESGs for Assistant Defenders
 - Benefit rules - eliminates manual entry by BEST to move to TSERS from Judicial plan

NOTE: Personal Services Contractors subgroup will NOT be in release; under OSP review



Release 1, 2010 - New Wage Types

- 2 for AOC
 - For Attorneys in TSERS
 - Benefit rules - get same benefits as Public Defenders but are treated like standard AOC employees in every other way
- 1 for School of Science and Math
 - For SPA 11 month, no contract employees
- 1 for DOT
 - For Highway Trust Fund
- 1 for 115c Teachers in DHHS, DOC and DJJDP



Prep Work for New EE/ESG and Wage Types

- 3/22/10: Impacted agencies were sent spreadsheets to valid which position and employees would change to the new EE/ESG/WageTypes
- 4/12/10: Spreadsheets from agencies are due back to BEST
- 4/19/10: new EE/ESG/WageTypes are available for agencies to use in workflow processing with a May 1, 2010 effective date



Post-Release

Date	Deliverable	Notes
May	DOA Parking Interface (Phase 1)	Will provide extract files with payroll deductions and employee perner's
May 10	BI Time Reports Pilot	Details will be presented in next section
May 28	Position & Employee History BI Reports	Details will be presented in next section



New Functionality

BI Time Reports



What are BI Time Reports?

- The BI Team is working on a project to extract time data from the ERP system to produce a series of new reports to cover a number of high priority needs such as
 - List quota balances for multiple employees
 - Create an employee time statement for a user defined period
 - Review holiday time reporting for errors
 - Determine who's late in submitting or approving timesheets
 - Review when comp time is aging out

- There are 12 reports grouped into 4 categories
 - Quotas – 6 reports
 - Comp Aging – 1 report
 - CATS – 2 reports
 - Voluntary Shared Leave – 3 reports

- Reports with detailed absence/attendance data will be limited to dates within the current month and three previous months



Who designed the BI Time Reports?

- SME's from various agencies are working with the BI Team to design and test the reports

Name	Agency
Marshall Barnes	NC Legislature Fiscal Research
Andrea Cannon-Mang	Dept of Justice
Phyllis Creech	Dept of Agriculture and Consumer Services
Matt Daughtrey	Dept of Transportation
Dan Domico	Crime Control and Public Safety
Sherry Forbes	Information Technology Services
Kim Greene	Crime Control and Public Safety
Patty Norris	Dept of Environment and Natural Resources
Bill Stockard	Office of State Budget and Management
Brenda Warburton	Office of State Personnel
Debbie Watkins	Administrative Office of the Courts
Vicky Williford	Dept of Correction
Mike Zeinstra	Dept of Health and Human Services



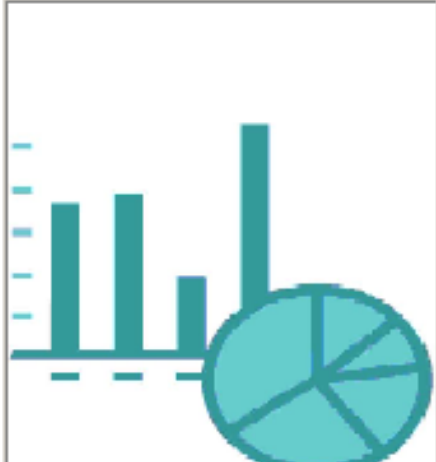

New Reports Tab and Menu

Home | My Data (ESS) | My Staff (MSS) | SAP GUI | **Reports** | My Documents

Welcome | Personnel Admin | Organization Mgmt | Benefits | Cost Center | **Time** | PMIS Data | Agency Metrics

Detailed Navigation

- ▼ VSL
 - B0211: VSL Eligibility
 - B0212: VSL Donations by Receiver
 - B0214: VSL Donations by Donor
- ▼ CATS
 - B0208: Late Approvals
 - B0209: Late Timesheets
- ▼ Compensation Aging
 - B0202: Comp Time Aging
- ▼ Quota
 - B0201: Quota Balances with Estimated Cost
 - B0203: Time Overview by Employee & ZTCSCO_CALDAY&
 - B0204: Total Timesheet Exceptions (CATS vs. 2001/2002)
 - B0205: Time Leveling Exceptions
 - B0206: Holiday Activity & ZTCSCO_CALDAY&
 - B0207: Time Entry Other Than 9300 On Specified Holiday



Today

There are 12 T

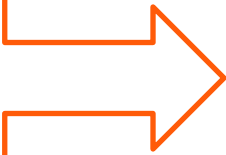


B0201 Quota Balances with Estimated Cost

Display includes quota types: Vacation, Sick, Overtime Comp, Gap Hours Comp, Holiday Comp, and Bonus. All other quotas are available by adjusting the report filter.

Organizational Unit		Employee Name		Calendar Day		Quota/Att&Abs Type		Overall Result	
				09/30/2009		10 : Vacation Leave		15 : Sick Leave	
EE Nbr	Ending Balance	Estimated Cost	Ending Balance	Estimated Cost	Ending Balance	Estimated Cost	Ending Balance	Estimated Cost	
20000015	OSP Director's Office	COLBINA LINDA	2000	154.53	8,942.65	72.00	4,166.64	226.53	13,109.29
		HORNER JAMES	2001	7.83	271.07	8.00	276.96	15.83	548.03
		MELTON ALFREDA	2007	387.03	8,437.25	1,311.79	28,597.02	1,698.82	37,034.27
		GLASS ROBERT	1408	293.31	16,079.25	1,077.74	59,081.71	1,371.05	75,160.96

Estimated Cost is based on a calculated hourly rate. For a FT employee, the rate is the annual salary / 2080.



- Free characteristics
 - Age Range
 - Cal Mth/Yr
 - EE Hrly Rate
 - EE Hrs Per Wk
 - Employee Group
 - Employee Subgroup
 - Employment Status
 - Job
 - Mths of Svc
 - Personnel Area
 - Personnel Subarea

- Position
- Position County
- Supervising Employee
- Supervising Position
- Time Mgmt Status
- Time Type Group
- Working Week
- Work Schedule Rule



B0202 Comp Time Aging

Employee Name	EE Nbr	Cal Mth/Yr	Overall Result	APR 2010	MAY 2010	JUN 2010	JUL 2010
		Quota Type	Remaining Hours	Remaining Hours	Remaining Hours	Remaining Hours	Remaining Hours
		OT Compensatory Time	45.00	0.00	37.00		
		OT Compensatory Time	54.50	4.00	7.00	4.25	
		OT Compensatory Time	9.00	0.00	6.00		
		OT Compensatory Time	21.50				

- Free characteristics
 - Age-out Date
 - EE Hrs Per Wk
 - Employee Group
 - Employee Subgroup
 - Employment Status
 - Job
 - Liability Flag
 - Organizational Unit
 - Position
 - Processed Date
 - Supv Employee
 - Work Schedule Rule

Drag on Age-out Date to see the specific expiration date

- Blank cell means no comp time is set to expire for this period
- 0 value means comp time set to expire this period was used



Who will have access to reports?

- Security is based on having a specific ERP role and having access to the Time tab
- In BI reports, a user has access to the top org unit in the associated ERP role and to all other org units that flow down from that point

BI Report Group/Name		ERP Security Role
VSL	B0211 VSL Eligibility B0212 VSL Donations By Receiver B0214 VSL Donations by Donor	Leave Admin or Master Data Maint.
CATS	B0208 Late Approvals B0209 Late Timesheets	Display Time or Display Payroll
Aging	B0202 Comp Time Aging	Display Time or Display Payroll
Quota	B0201 Quota Balances with Estimated Costs	Display Payroll
Quota	B0203 Time Overview by Employee B0204 Total Time Exceptions (CATS vs. 2001/2002) B0205 Time Leveling Exceptions B0206 Holiday Activity B0207 Time Entry Other Than 9300 on Specified Holiday	Display Time or Display Payroll

Note: VSL security roles are still under discussion



Roll-Out Plan

- The new reports will be available in production to a pilot group of users on May 10
 - The pilot users are from the agencies represented in the SME list
- The pilot users will provide feedback to the project team on errors/issues and the usefulness of the reports
- At the end of August, the BI Time Project team will assess whether the new reports are of significant value to deploy to additional users and a deployment timeframe will be created
- Training on the new reports will be through a webinar presentation and assumes the user is already familiar with BI report functions



New Functionality

Data Migration: Position and Employee History Reports



Original DM Project Strategy

Migrate OM and PA data from PMIS into the existing BEACON data structures and combine it with the existing reports

Challenges Encountered:

- ❑ **Quality** - some data did not have a translation and would be un-reportable.
- ❑ **Complexity** - merging employees who were transferring between Beacon and Non-Beacon Agencies was very difficult and created a data integrity risk.
- ❑ **Cost** - the approach would be costly in terms of resources and hardware to create and maintain.
- ❑ **Scheduling** – the scope of the project created conflicts due to resource limitations.



New DM Project Scope and Strategy

- Leverage previous work which migrated PMIS data into BI.
- Create new reports that combine PMIS and BEACON data.
- Load additional PMIS data as needed to facilitate any additional reporting requirement.

Solution to Encountered Challenges:

- ❑ **Quality** - action detail data is not translated. It remains in it's original form showing Beacon action and PMIS action codes where appropriate.
- ❑ **Complexity** - limit the types of data reported to only those elements that are most relevant, reducing the complexity of merging Beacon and Non-Beacon transaction data together. Create summarized data sets where needed to support statewide statistical and trending reports.
- ❑ **Cost** - use existing PMIS data covering employee and position action history and programmatically present the data in a seamless report reducing the disk storage and support required for additional large data structures.
- ❑ **Scheduling** – break the project down into smaller components and deliver them in stages in future release cycles.



DM Project Components

- Action History Detail (May 27th, 2010 release date)
- Headcount Summary (Release 2 – Oct. 4th, 2010)
- Action Count Summary (Future)
- Budget Summary (Future)



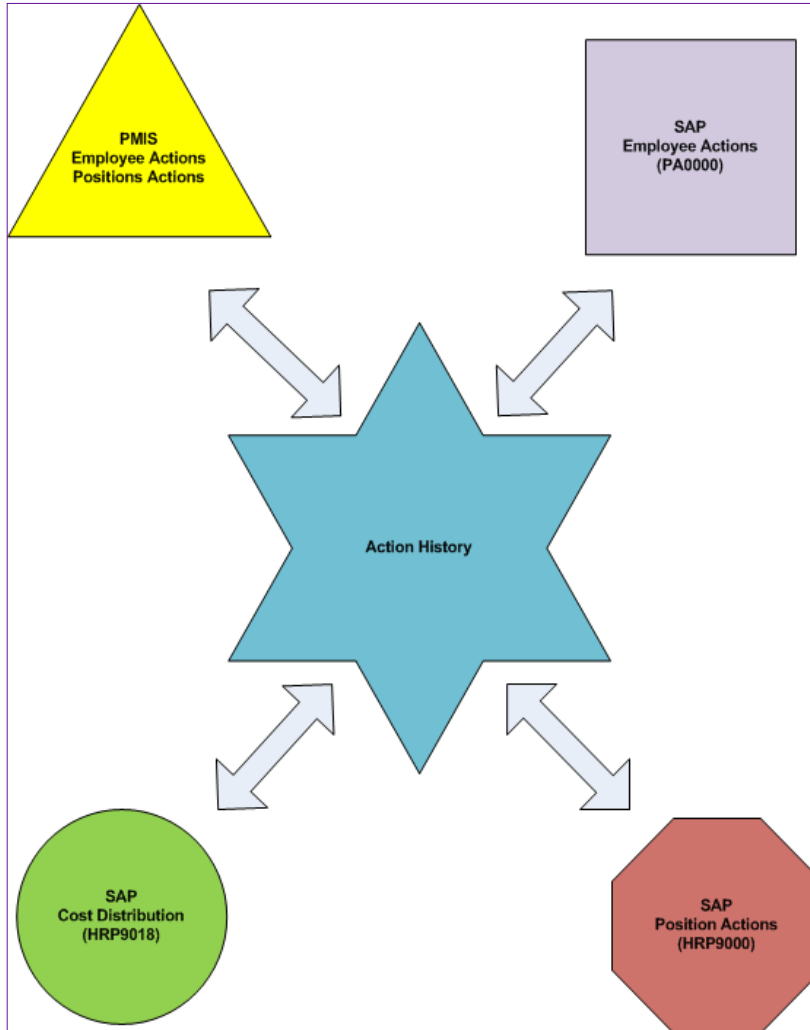
DM Action History Project Timeline

This schedule is tentative and may change slightly depending on resource availability.

Action History Detail:

- March 29 –April 23 Development
- April 26 – April 30 Functional Testing
- May 4 User Acceptance Testing
- May 18 User Acceptance Testing
(only if necessary)
- May 20 – May 26 Training (via Conference Call)
- May 27 Promote to production
- May 28 Available for Use

Action History Conceptual Diagram



Employee Action History

Save As... Display As Table Variable Screen Information Print Version Export to Excel

Valid From	Action Type	BI EE and Pos.Action	Employee
07/01/2008	EE Action	ZC22	Legislative Increase
12/31/2007	PMIS Action	469	SEPARATION - CONVERT TO BEACON
12/01/2007	EE Action	ZY01	POSITION ASSIGNMENT-Active
07/01/2007	PMIS Action	100	LEGISLATIVE INCREASE-AUTO UPDATE
07/01/2006	PMIS Action	016	POSITION & EMPLOYEE TRANSFER FRM
		042	APPOINTMENT CHANGE

Position Action History

Save As... Display As Table Variable Screen Information Print Version Export to Excel

Valid From	Action Type	BI EE and Pos.Action	Employee
07/01/2008	EE Action	ZC22	Legislative Increase
	Fund Action	0112	Legislative Increase for Position
12/31/2007	PMIS Action	469	SEPARATION - CONVERT TO BEACON
12/01/2007	EE Action	ZY01	POSITION ASSIGNMENT-Active
07/01/2007	Fund Action	0200	Conversion Purpose for Technical
	PMIS Action	100	LEGISLATIVE INCREASE-AUTO UPDATE
07/01/2006	PMIS Action	016	POSITION & EMPLOYEE TRANSFER FRM
		042	APPOINTMENT CHANGE



Employee Action History Report

- Employee action history will retrieve both SAP and PMIS data

- Accessed by Employee **Last Name** and **Last 4 SSN**

- Source system source identifier (PMIS, SAP)

- Report will pull from the following source repositories:
 - SAP Employee Actions

 - PMIS Employee Actions



Position Action History Report

- ❑ Position History will retrieve both SAP and PMIS data
- ❑ Accessed by SAP position number
- ❑ Additional report will be provided to lookup the SAP position number and “Jump To” the position history report
- ❑ Source system source identifier (PMIS, SAP, Fund)
- ❑ Report will contain records from the following data entities:
 - SAP Position Actions
 - SAP Employee Actions
 - PMIS Position Actions
 - PMIS Employee Actions
 - SAP Position Funding



DM Summary

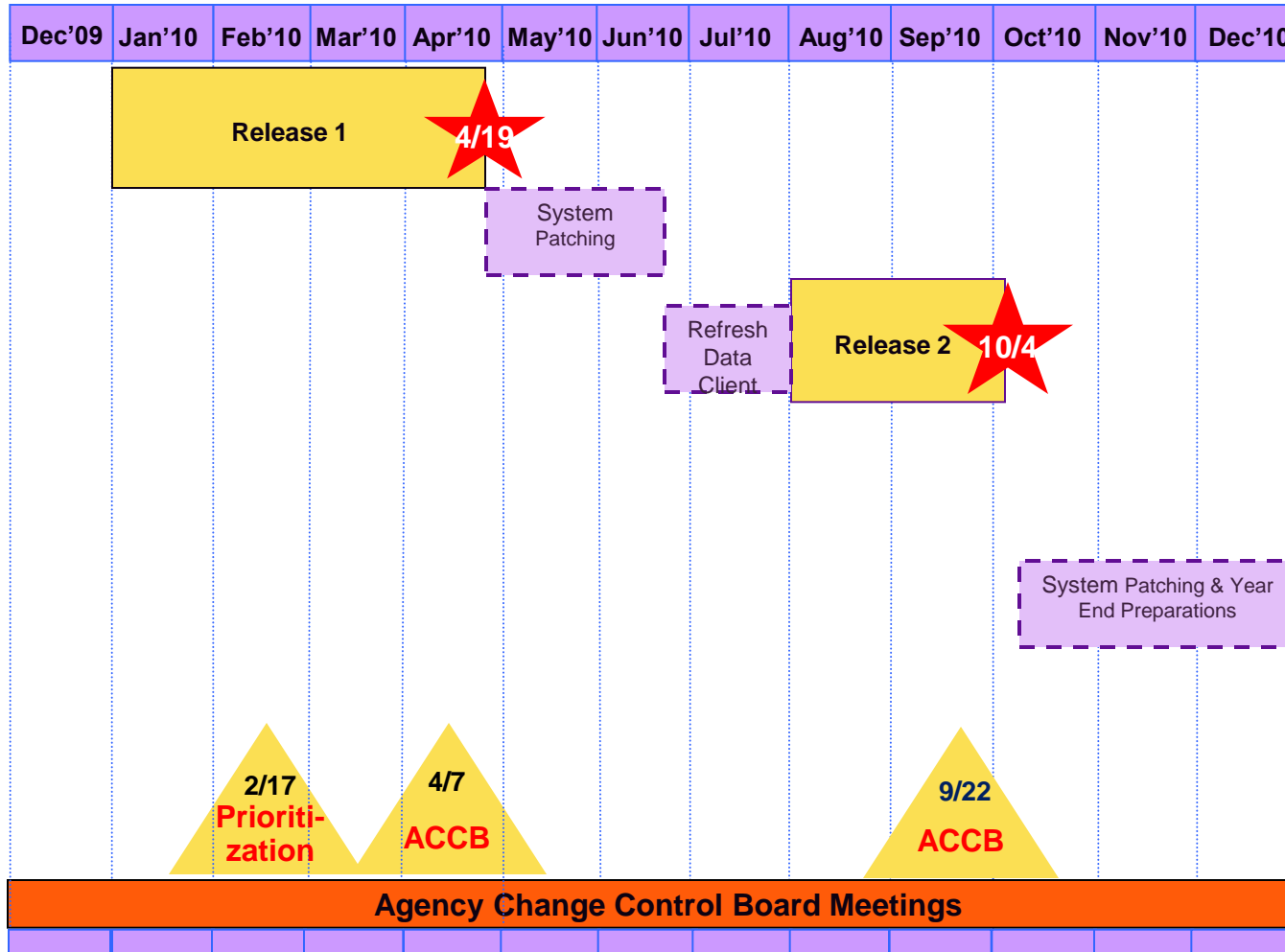
- Phased Approach
- Action History's delivered in May
- Headcount is scheduled for Release 2 – 2010
- Two additional initiatives are in scope
- Will need active Agency participation in UAT
- Main objective is to “Sunset” PMIS.



Release 2, 2010 Plan



Planned Releases for 2010



NOTE:

There will be instances where bug fixes, or enhancements will go in the system on dates other than the release dates; we'll take these on a case by case basis.



Release 2 – BI

Type	Deliverable	Notes
*E	Modify Turnover Report	Request to change the default of the output from quarterly and monthly, to reporting the final results for a requested timeframe

B0042: Employee Turnover with Transfers | History Back Forward

Save As... Display As Table Information Print Version Export to Excel Filter Settings

Org Unit		Cal. Qtr/Yr	4/2009	Voluntary Separations	Vol Separation Rate %	Total Turnover	Total Turnover Rate %	Number of Employees
▶ 20000000	State of North Carolina	October 2009		476	0.618	894	1.160	77,037
		November 2009		357	0.464	646	0.840	76,921
		December 2009		381	0.496	679	0.883	76,862

*E	Add DOB for <i>B0095-1: Employees by Personnel Area</i> and <i>B0037: Employee Personnel Data</i>	Approved by OSP
*E	Add "age" but also keep age range on <i>B0033:Emps in Graded & Non-Graded Classifications</i> and <i>B0035: EEO General Demographics</i>	Approved by OSP



Release 2 – BN, OM

Type	Deliverable	Notes
E	NC Flex Annual Enrollment Changes	
N	Workflow Validations based on Infotype status	System will stop new workflow from being created if there is an existing one already in process for the same position; Will prevent PCR's from getting "stuck" in the system
*E	Vacancy posting text 16 line limit notification	

* Agency Request Submitted through CCB



Release 2 – PA, PY, Time

Type	Deliverable	Notes
N	PA Workflow Reminder Message to complete other steps (PA30/PA40)	
*N	ITS interface - Employee Email Directory	
*N	DOA parking interface -Phase 2	Will provide additional extract files
*N	Add warning message when changing CATS record tied to an FMLA Event	
*N	Create mechanism to prevent changes to CAT2 records prior to a specified date	Similar to the creation of the “payroll wall”

*** Agency Request Submitted through CCB**



Request to Add Organizational Unit as a Selection Criteria to ERP Reports



Selection Criteria

- Original CCB request from DOC
 - “Organizational Structure” should always be an option on all SAP reports; example: PT_ERL00 does not have this option as a button or a further selection choice
- List of reports was generated from agencies input
 - ZPT2013: Quota Corrections Report
 - PT_EDT_TEDT: Time Statement
 - PT_ERL00: Time Evaluation Messages
 - CATC - Time Sheet: Time Leveling (already has org unit on selection screen)
 - PT_QTA10: Display Absent Quota Information



How to add Organizational Unit to Report Selection

Program Edit Goto System Help

Display Absence Quota Information

Further selections Search helps Sort order

Period

Today Current month Current year

Up to today From today

Other period

Period To

Payroll period

Step 1: use *Further Selections* button

Step 2: on the Choose Selections Fields screen, select *Organizational unit*

Step 3: add *Organizational unit* to the Selection fields box, using the add button

Selection

- Personnel Number
- Employment status
- Personnel area
- Personnel subarea
- Employee group
- Employee subgroup
- Payroll area

Note: there is no Organizational unit selection available in the selection box

Choose Selection Fields

Selection options	Selection fields
Selection options	Selection fields R
Company code	Personnel number
Organization key	Employment status
Business area	Personnel area
Legal person	Personnel subarea
Work contract	Employee group
Controlling area	Employee subgroup
Cost center	Payroll area
Organizational unit	
Position	
Job	
Supervisor area	
Administrator group	
Payroll administrator	

Selection: 7

How to add Organizational Unit to Report Selection cont.



Program Edit Goto System Help

Display Absence Quota Information

Further selections Search helps Sort order

Period

Today Current month Current year

Up to today From today

Other period

Period To

Payroll period

Selection

Personnel Number	<input type="text"/>	<input type="button" value="→"/>
Employment status	<input type="text"/>	<input type="button" value="→"/>
Personnel area	<input type="text"/>	<input type="button" value="→"/>
Personnel subarea	<input type="text"/>	<input type="button" value="→"/>
Employee group	<input type="text"/>	<input type="button" value="→"/>
Employee subgroup	<input type="text"/>	<input type="button" value="→"/>
Payroll area	<input type="text"/>	<input type="button" value="→"/>
Organizational unit	<input type="text"/>	<input type="button" value="→"/>

If you want *Organizational unit* to always appear when you run the transaction, you can save this configuration by saving a variant.

Organizational unit is now available in the selection box



Agency Change Requests Review

Submissions for Q1'2010



“Accept / Decline” criteria

- Configuration vs. customization
- Feasibility of workaround
- Segregation of duties
- Complexity of solution
- Policy change req'd



“Accepted” Requests

Agency	Fcn Area	Request
OSP	BI	Turnover data is one way to measure the severity of an agency and/or university’s retention problems. It is also one of the tools that is used to determine if and when Range Revisions are needed. Data is gathered by either calendar year or by fiscal year. Turnover data is never looked at by the quarters. The Office of State Personnel is requesting to change the default of the output from quarterly and monthly, to just reporting the final results for the requested timeframe.
WRC	Finance	Request the Current Earnings (CE) file be modified to include a new wage type that will equal the Total Current Earnings as printed on the remuneration statements. We are presently using the /101 wage type but it does not balance back to the remuneration statement in all cases.



“Declined” Requests

Agency	Fcn Area	Request	Comments
DOT	Time	In ESS on the quota overview screen, Add a column to the left for the A/A type. Also, place the approved leave (9000) items in the order that they will be used.	1) high-level of customization since A/A type and leave balance are separate tables 2) if quota overview screen order were modified it would no longer match the time stmt or PT50
DHHS	PA	Option to view an employee’s college name from the Education Infotype (0022). This information is not available on any report or drill-down characteristic. It should be on B0119-Credential Verification report and on the B0088-2 report as a drill-down option.	ERP report S_PH9_46000224 provides education information (IT 0022)
DHHS	PA	When working in PA20 or 30 and reading the information under IT 0001 (Organizational Assignment) the blue area of the screen in the block titled “Organization Plan” is not wide enough to read both the position title and/or the organizational name. The blue area box needs to expand more to the right of the screen so it will display the full name. We should not have to hover the mouse pointer over the name to get a full reading.	What displays is SAP standard screen. Customization would be required to adjust screen.



“Declined” Requests

Agency	Fcn Area	Request	Comments
DHHS	Time	Request is to have a warning when an employee enters 9500 time on a state holiday in ESS. The warning would say something like, “Did you really work on this holiday?” or maybe something like “Did your supervisor approve you working on this holiday?” We are requesting that the same warning messages in CATS also be warning messages in ESS. This would decrease the number of errors we are seeing such as the example listed above.	ESS already gives warning message when trying to save the time entries.
DOT	BI	Request that cost center information be included in the BI Quota Balances report	This request is declined because position funding information (business area, fund, fund source, cost center, internal order, budget code) is not available on time records that will be used to create the quota reports.
ESC	Time	To have a work schedule rule which will be flexible to accommodate various working schedules and hours worked. This schedule should also calculate partial monthly pay by using the number of working days in the month instead of the number of calendar days.	There is no WSR that will address this concern.
CCPS	PY	Request to change the payroll system to recognize if an employee is getting paid for two biweekly pays instead of one so that they will not be overtaxed	We decline this request for two reasons: 1. We are following the IRS requirements 2. We do not use tax multipliers in SAP



“TBD” Requests

Agency	Fcn Area	Request	Comments
DHHS	PA	Request that Work Flow “In-Box” information be parsed out so the title column is easier to read and understand	Met with DHHS HR to show them how to reconfigure the screen to add individual fields; Will continue to investigate if any fields can be parsed.
DOC	Time	(1) Currently in ESS daily view is the only place you can enter comments. Need option to enter comments on weekly view to eliminate going back and forth to previous screens to make sure additional information entries took. (2) We should be able to view our comments on the same screens we review and save our time. Need new column titled Additional Information for comment information to provide visual verification that Employee Details did take on the Review and Save pages under Record Working Time . (3) Also, where partial detailed information will be displayed in this Additional Info Column, enable Employees to Click the area to Pop up/expand the detailed information in full, for any day showing Additional Info on this page.	Contact Vicki to understand "why is there a concern that the time information entered took or not?" Are there issues with entries not taking? Sent email on 3/29/10
CCPS	PY	Direct deposit report to be used by CCPS Payroll Section	Need more details: is this for one-time use or on-going - 3/18/10



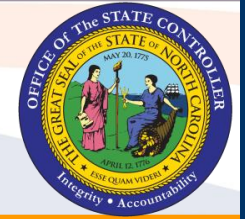
Gathering Detailed Requirements

- Requests received by agencies and accepted by BEACON will eventually need
 - Detailed requirements so that project can be scoped
 - Sign-off on final requirements before development can start
- Help needed from CCB Liaisons
 - Participation on focus teams to finalize the requirements
 - CCB members may be asked to participate or provide resources for focus teams
 - Focus team should be comprised of members from 6-8 agencies that are impacted by the change (including agency that submitted request)
 - Focus team members may also be required to conduct user acceptance testing



Gathering Detailed Requirements cont.

- Next Steps:
 - May/June: Focus group will be formed to detail the requirements for “viewing changed and/or deleted history on infotypes”
 - Request for focus team members will come from Libby to CCB Liaisons

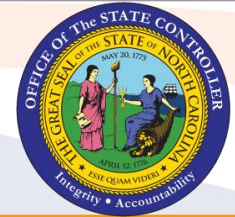


CCB Metrics Review

Agency Scorecard

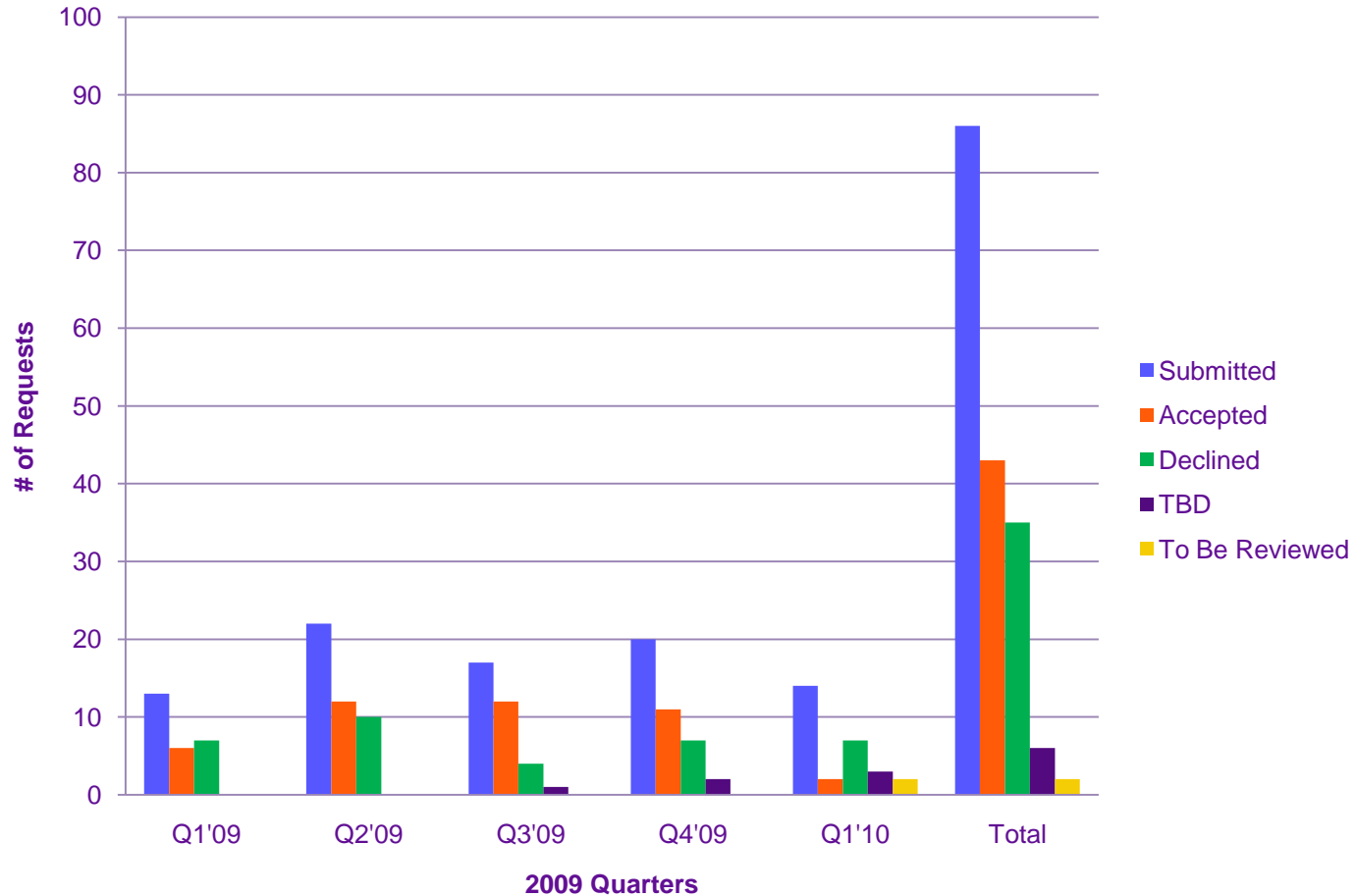


Agency	1/28/09 Kick-off Mtg	4/8/09 Q2 CCB Mtg	6/10/09 JCCB Mtg	9/9/09 Q3 CCB Mtg	11/4/09 Q4 CCB Mtg	2/17/10 Prioritiza tion Mtg	Attendance Rate
Agriculture	G	G	G	G	G	G	100%
AOC	G	G	G	G	G	G	100%
Auditor	Y	G	G	G	G	G	83%
CCPS	G	G	G	G	G	G	100%
Commerce	R	G	G	G	G	G	83%
Corrections	G	G	G	G	G	G	100%
DCR	G	G	G	G	G	G	100%
DENR	G	R	G	G	G	G	83%
DHHS	G	G	G	G	G	G	100%
DOA	R	R	R	R	G	G	33%
DOI	G	G	G	G	G	G	100%
DOJ	G	G	G	G	G	G	100%
DOL	G	G	G	R	G	G	83%
DOR	G	G	G	R	G	G	83%
DOT	G	G	G	G	G	G	100%
DPI	Y	G	R	G	R	R	33%
Elections	R	G	R	R	R	R	17%
ESC	G	G	R	G	G	G	83%
ITS	R	R	R	G	G	G	50%
JJDP	R	R	G	G	G	G	67%
NC Board of Cosmetics	G	G	G	G	G	G	100%
NCCCS	G	G	G	R	G	G	83%
NCEL	G	G	G	G	G	G	100%
NCSSM	G	R	G	G	G	R	67%
OAH	G	R	R	G	G	G	67%
OSBM	G	G	G	G	G	Y	83%
OSC	R	G	G	G	G	G	83%
OSP	G	G	G	G	G	G	100%
SHP	G	R	R	R	R	R	17%
SOS	G	G	R	R	G	G	67%
Treasurer	Y	G	G	G	G	G	83%
WRC	G	G	R	G	G	G	83%
Total Invited	32	32	32	32	32	32	
Attended	72%	78%	72%	78%	91%	84%	
Not Attended	19%	22%	28%	22%	9%	16%	
Excused	9%	0%	0%	0%	0%	0%	



Request Tracking

Agency Change Requests by Quarter





Wrap Up & Next Steps



Next Steps

- Release 1, 2010
 - Available Monday, April 19th
 - Communication going out to Agency HR Wednesday, April 14th
- Next Agency CCB Meeting
 - When: **Wednesday, September 22nd, 2010 at 8:30 – 11:00 am**
 - Where: BEACON Building at 3514 Bush Street
- Confirm your agency's change liaison; if changes, then send updates to osc.beacon.ccb@osc.nc.gov



BEACON CCB Contacts

BEACON Change Control Contact

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BEACON Change Control Website:

http://www.osc.nc.gov/BEST/change_control.html

BEACON Change email address:

osc.beacon_ccb@osc.nc.gov



Questions?